EXPRESSCLUSTER X 6.0
HA Cluster Configuration Guide for Amazon Web Services (Windows)

Release 3

NEC Corporation

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CHAPTER

ONE

PREFACE

1.1 Who Should Use This Guide

This guide is intended for administrators who configure cluster systems, and system engineers and maintenance staff who support the users. They must also have knowledge of Amazon EC2, Amazon VPC, and IAM provided by Amazon Web Services.

1.2 Scope of Application

For information on the system requirements, see "Getting Started Guide" -> "Installation requirements for EXPRESSCLUSTER".

This guide contains product- and service-related information (e.g., screenshots) collected at the time of writing this guide. For the latest information, which may be different from the content in this guide, refer to corresponding websites and manuals.

1.3 How This Guide is Organized

- 2. *Overview*: Describes the functional overview.
- 3. *Operating Environment*: Describes the tested operating environment of this function.
- 4. *Constructing an HA cluster based on VIP control*: Describes how to create an HA cluster based on VIP control.
- 5. *Constructing an HA cluster based on EIP control*: Describes how to create an HA cluster based on EIP control.
- 6. *Constructing an HA cluster based on SIP control*: Describes how to create an HA cluster based on SIP control.
- 7. *Constructing an HA cluster based on DNS name control*: Describes how to create an HA cluster based on DNS name control.
- 8. *Constructing an HA cluster using an NLB*: Describes how to create an HA cluster based on a Network Load Balancer (NLB) control
- 9. *Troubleshooting*: Describes the problems and their solutions.
- 10. *Notes and Restrictions*: Describes the notes and restrictions on creating and operating a cluster.

1.4 EXPRESSCLUSTER X Documentation Set

The EXPRESSCLUSTER X manuals consist of the following four guides. The title and purpose of each guide is described below:

EXPRESSCLUSTER X Getting Started Guide

This guide is intended for all users. The guide covers topics such as product overview, system requirements, and known problems.

EXPRESSCLUSTER X Installation and Configuration Guide

This guide is intended for system engineers and administrators who want to build, operate, and maintain a cluster system. Instructions for designing, installing, and configuring a cluster system with EXPRESSCLUSTER are covered in this guide.

EXPRESSCLUSTER X Reference Guide

This guide is intended for system administrators. The guide covers topics such as how to operate EXPRESSCLUSTER, function of each module and troubleshooting. The guide is supplement to the Installation and Configuration Guide.

EXPRESSCLUSTER X Maintenance Guide

This guide is intended for administrators and for system administrators who want to operate and maintain EXPRESSCLUSTER-based cluster systems. The guide describes maintenance-related topics for EXPRESSCLUSTER.

1.5 Conventions

In this guide, Note, Important, See also are used as follows:

Note: Used when the information given is important, but not related to the data loss and damage to the system and machine.

Important: Used when the information given is necessary to avoid the data loss and damage to the system and machine.

See also:

Used to describe the location of the information given at the reference destination.

The following conventions are used in this guide.

Convention	Usage	Example
Bold	Indicates graphical objects, such as text boxes, list boxes, menu selections, buttons, labels, icons, etc.	Click Start. Properties dialog box
Angled bracket within the command line	Indicates that the value specified inside of the angled bracket can be omitted.	`clpstat -s [-h host_name]`
`>`	Prompt to indicate that a Windows user has logged on as root user.	`> clpstat`
Monospace	Indicates path names, commands, system output (message, prompt, etc.), directory, file names, functions and parameters.	`C:\Program Files`
bold	Indicates the value that a user actually enters from a command line.	Enter the following: **> clpcl -s -a**
italic	Indicates that users should replace italicized part with values that they are actually working with.	`> ping <IP address>`

In the figures of this guide, this icon represents EXPRESSCLUSTER.

1.6 Contacting NEC

For the latest product information, visit our website below:

https://www.nec.com/en/global/prod/expresscluster/

CHAPTER

TWO

OVERVIEW

2.1 Functional overview

The settings described in this guide allow you to construct an HA cluster with EXPRESSCLUSTER in the Amazon Virtual Private Cloud (VPC) environment provided by Amazon Web Services (AWS).

Because more important applications can be performed by constructing an HA cluster, a wider range of system configuration options are available in the AWS environment. The AWS has a robust configuration made up of multiple Availability Zones (hereafter referred to as AZ) in each region. The user can select and use an AZ as needed. EXPRESSCLUSTER realizes highly available applications by allowing the HA cluster to operate between multiple AZs in a region (hereafter referred to as Multi-AZ).

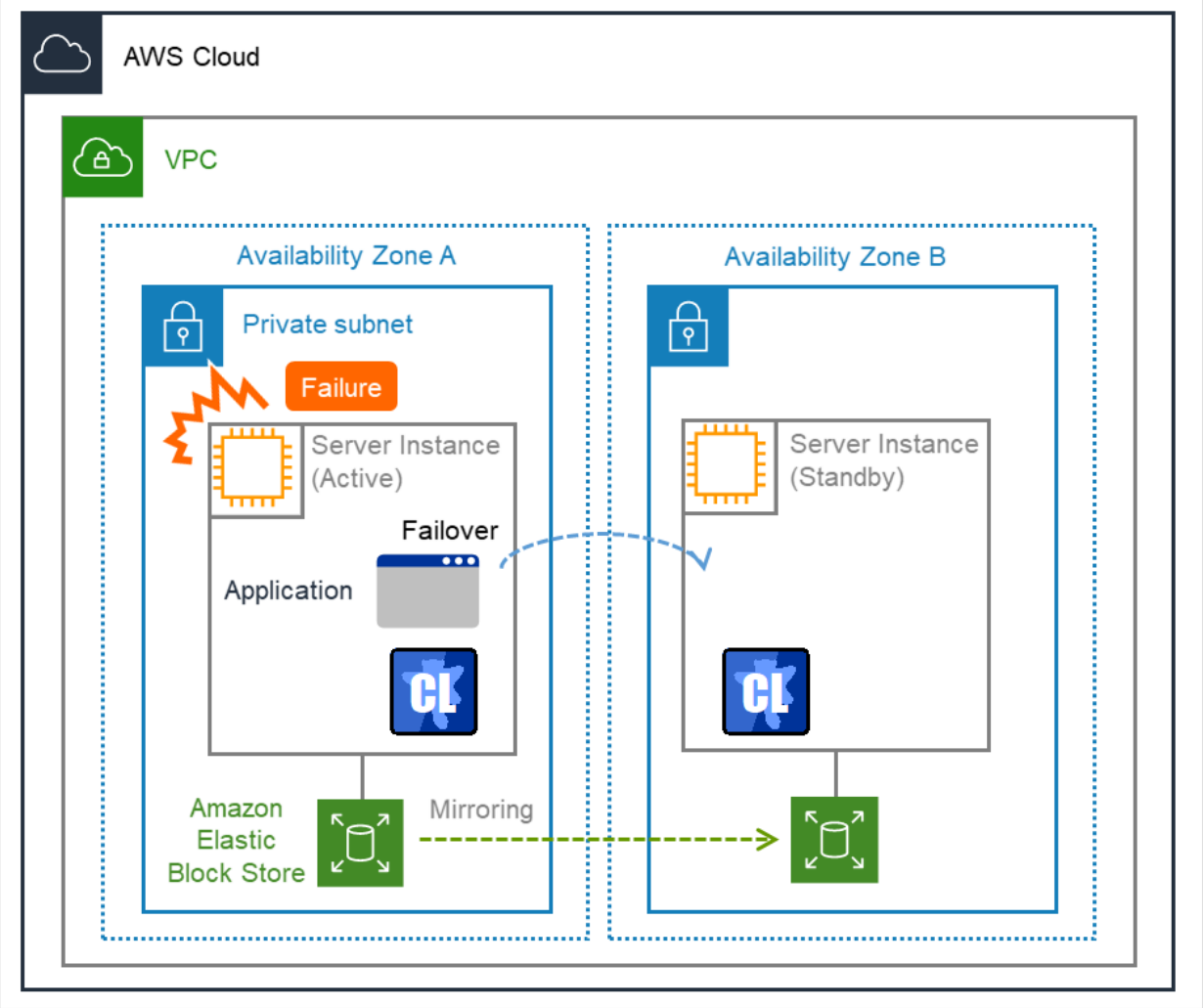

Fig. 2.1: Mirror Type HA Cluster in Multi-AZ Configuration

In the AWS environment, a virtual IP can be used to connect to the cluster server. The AWS Virtual IP resource, AWS Elastic IP resource and AWS DNS resource enable the client not to be aware of switching the destination server even if a "failover" or "group transition" occurred.

2.2 HA cluster configuration

This guide describes five types of HA cluster configurations: HA cluster based on virtual IP (VIP) control, HA cluster based on elastic IP (EIP) control, HA cluster based on secondary IP (SIP) control, HA cluster based on DNS name control and HA cluster based on a Network Load Balancer (NLB) control. This section describes a single AZ configuration. For a multi-AZ configuration, refer to "2.3. *Multi-AZ*"

Location of a client accessing an HA cluster	Resource to be selected	Reference in this chapter
In the same VPC		
	AWS Virtual IP resource	HA cluster based on VIP control
	LB probe port resource	HA cluster based on NLB control[1]
Internet	AWS Elastic IP resource	HA cluster based on EIP control
In the same subnet	AWS Secondary IP resource	HA cluster based on SIP control
Voluntary location	AWS DNS resource	HA cluster based on DNS name control

[1] An HA cluster configuration using an NLB can be built in any location, which does not depend on the client's location. This guide assumes a configuration where the client resides within the VPC.

2.2.1 HA cluster based on VIP control

This guide assumes the configuration in which a client in the same VPC accesses an HA cluster via a VIP address. For example, a DB server is clustered and accessed from a web server via a VIP address.

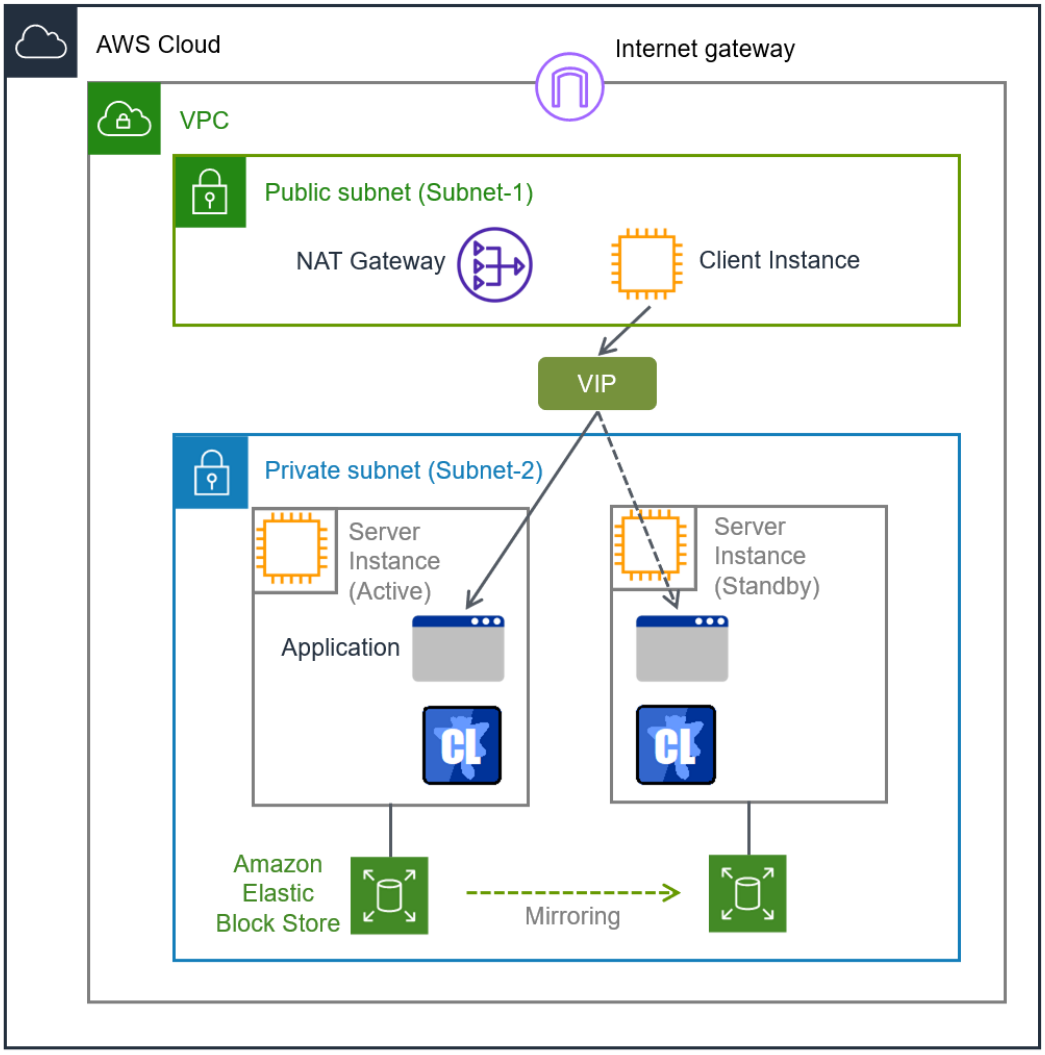

Fig. 2.2: HA Cluster Based on VIP Control

In the above figure, the server instances are clustered and placed on the private subnet. The AWS Virtual IP resource of EXPRESSCLUSTER sets a VIP address to the active server instance and rewrites the VPC route table. This enables the client instance placed on any subnet in the VPC to access the active server instance via the VIP address. The VIP address must be out of the VPC CIDR range.

To enable a client outside the VPC to access the server instance, establish the communication by using the route table in the VPC in some way. For example, using AWS Transit Gateway enables the communication from outside the VPC to be transferred to the VPC via the Transit Gateway route table and then to be established with the server instance via the route table in the VPC.

When executing the AWS CLI or referencing the DNS, each server instance accesses the regional endpoint or the

Internet via a NAT gateway placed on the public subnet as needed.
* With the AWS CLI running, each instance must connect to the regional endpoint. For this connection, various ways are available such as a proxy server, NAT, a public IP, an EIP, and a VPC endpoint. This guide is based on using a NAT gateway for a VIP-controlled HA cluster configuration.

The following resources and monitor resources are required for an HA cluster based on VIP control configuration.

Resource type	Description	Setup
AWS Virtual IP resource	Assigns a VIP address to an active server instance, changes the route table of the assigned VIP address, and publishes operations within the VPC.	Required
AWS Virtual IP monitor resource	Periodically monitors whether the VIP address assigned by the AWS Virtual IP resource exists in the local server and whether the VPC route table is changed illegally. (This monitor resource is automatically added when the AWS Virtual IP resource is added.)	Required
Object storage heartbeat resource	Periodically monitors the liveness of servers by updating and referencing objects stored in Amazon S3.	Recommended
AWS AZ monitor resource	Periodically monitors the health of the AZ in which the local server exists by using Multi-AZ.	Recommended
Other resources and monitor resources	Depends on the configuration of the application, such as a mirror disk, used in an HA cluster.	Optional

2.2.2 HA cluster based on EIP control

This guide assumes the configuration in which a client accesses an HA cluster via a global IP address assigned to the EIP through the Internet.

Clustered instances are placed on a public subnet. Each instance can access the Internet via the Internet gateway.

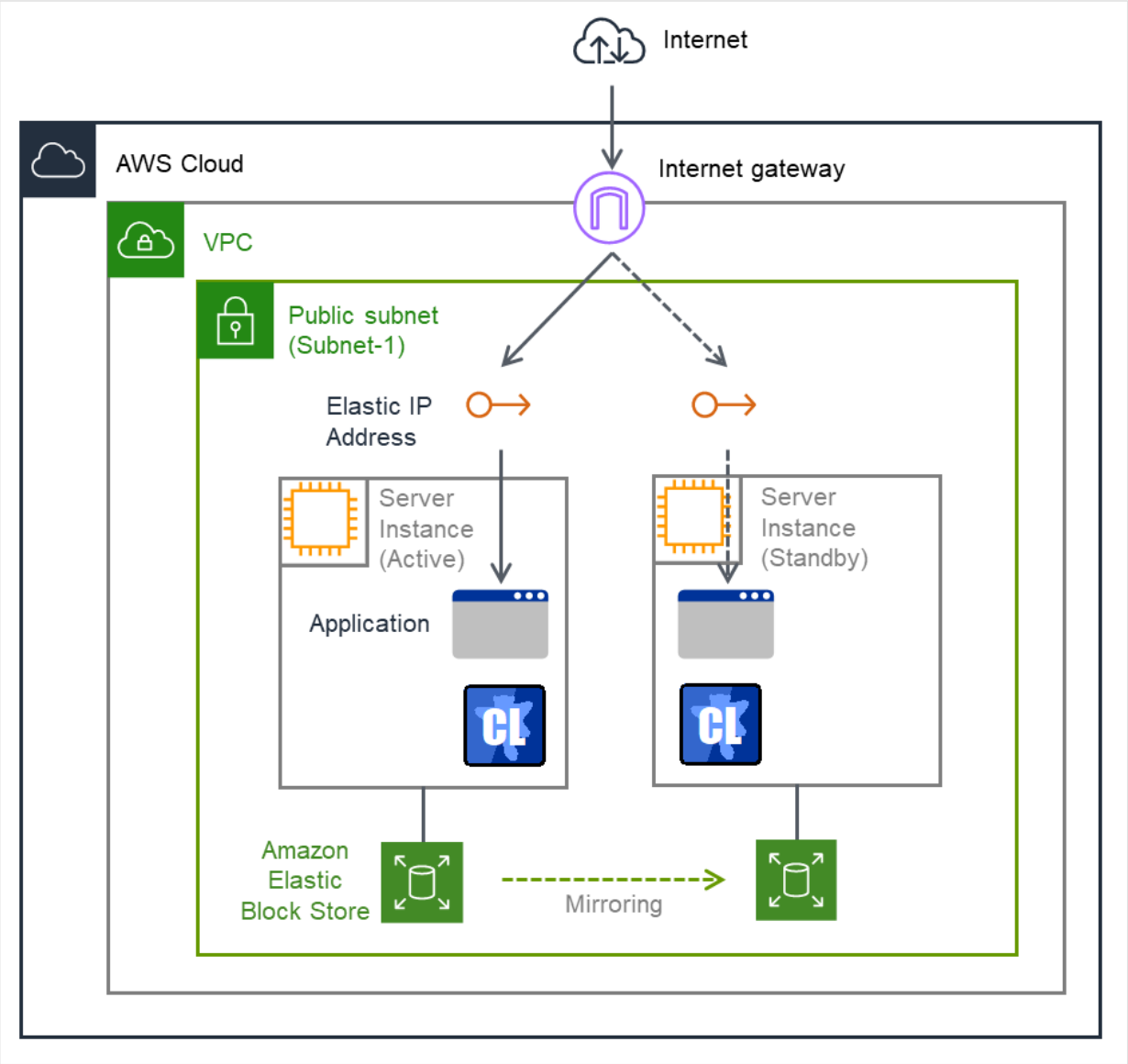

Fig. 2.3: HA Cluster Based on EIP Control

In the above figure, the server instances are clustered and placed on the public subnet. The AWS Elastic IP resource of EXPRESSCLUSTER attaches the EIP to the active server instance. This enables a client on the Internet to access the active server instance via the EIP address.

* With the AWS CLI running, each instance must connect to the regional endpoint. For this connection, various ways are available such as a proxy server, NAT, a public IP, an EIP, and a VPC endpoint. This guide is based on using a public IP address assigned to the instance for an EIP-controlled HA cluster configuration.

The following resources and monitor resources are required for an HA cluster based on EIP control configuration.

Resource type	Description	Setup
AWS Elastic IP resource	Assigns an EIP address to an active server instance and publishes operations to the Internet.	Required
AWS Elastic IP monitor resource	Periodically monitors whether the EIP address assigned by the AWS Elastic IP resource exists in the local server. (This monitor resource is automatically added when the AWS Elastic IP resource is added.)	Required
Object storage heartbeat resource	Periodically monitors the liveness of servers by updating and referencing objects stored in Amazon S3.	Recommended
AWS AZ monitor resource	Periodically monitors the health of the AZ in which the local server exists by using Multi-AZ.	Recommended
Other resources and monitor resources	Depends on the configuration of the application, such as a mirror disk, used in an HA cluster.	Optional

2.2.3 HA cluster based on SIP control

This guide assumes the configuration in which an HA cluster is accessed by a client in the same VPC via a SIP address.

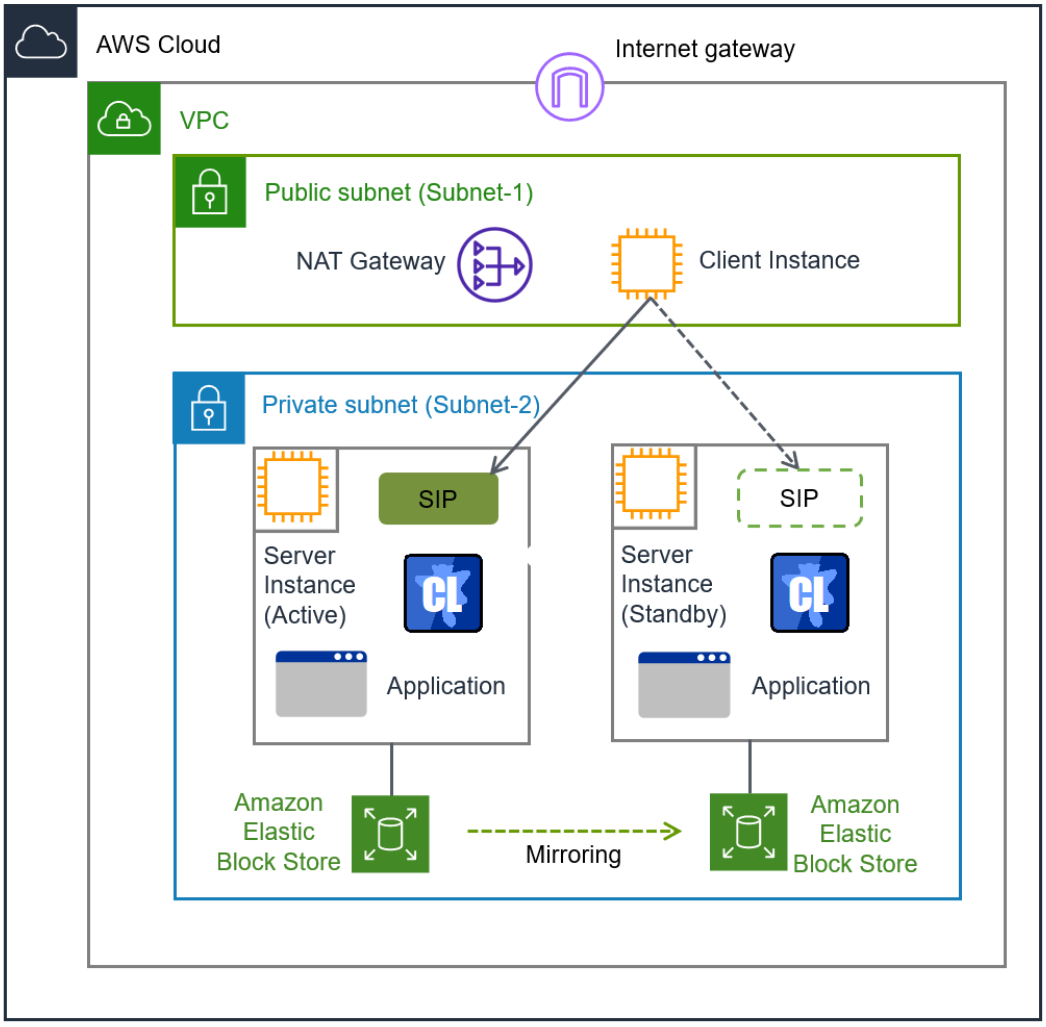

Fig. 2.4: HA Cluster Based on SIP Control

This diagram illustrates a cluster formed by server instances in a private subnet. On the active server instance, its SIP address is set by the AWS secondary IP resource of EXPRESSCLUSTER. This allows the client instance to access the active server instance via the SIP address. Instances to be clustered need to be placed in the same Availability Zone.

Each server instance accesses the regional endpoint or the internet via the NAT gateway in the public subnet, when necessary--for example, when executing AWS CLI commands or performing DNS resolution. Note: Executing an AWS CLI command requires each instance to connect to the regional endpoint. For connecting to the regional endpoint, various ways are available such as a proxy server, NAT, a public IP, an EIP, and a VPC endpoint. This guide is based on using the NAT gateway for the SIP-controlled HA cluster configuration.

The following resources and monitor resources are required for an HA cluster based on SIP control configuration.

Resource type	Description	Setup
AWS Secondary IP resource	Assigns a SIP address to an active server instance.	Required

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Table 2.4 – continued from previous page

Resource type	Description	Setup
AWS Secondary IP monitor resource	Periodically monitors whether the SIP address assigned by the AWS secondary IP resource exists on the local server.	Required
Object storage heartbeat resource	Periodically monitors the liveness of servers by updating and referencing objects stored in Amazon S3.	Recommended
AWS AZ monitor resource	Periodically monitors the health of the AZ in which the local server exists by using Multi-AZ.	Recommended
Other resources and monitor resources	Depends on the configuration of the application, such as a mirror disk, used in an HA cluster.	Optional

2.2.4 HA cluster based on DNS name control

This guide assumes the configuration in which a client accesses an HA cluster via the same DNS name. For example, a DB server is clustered and accessed from a web server via a DNS name.

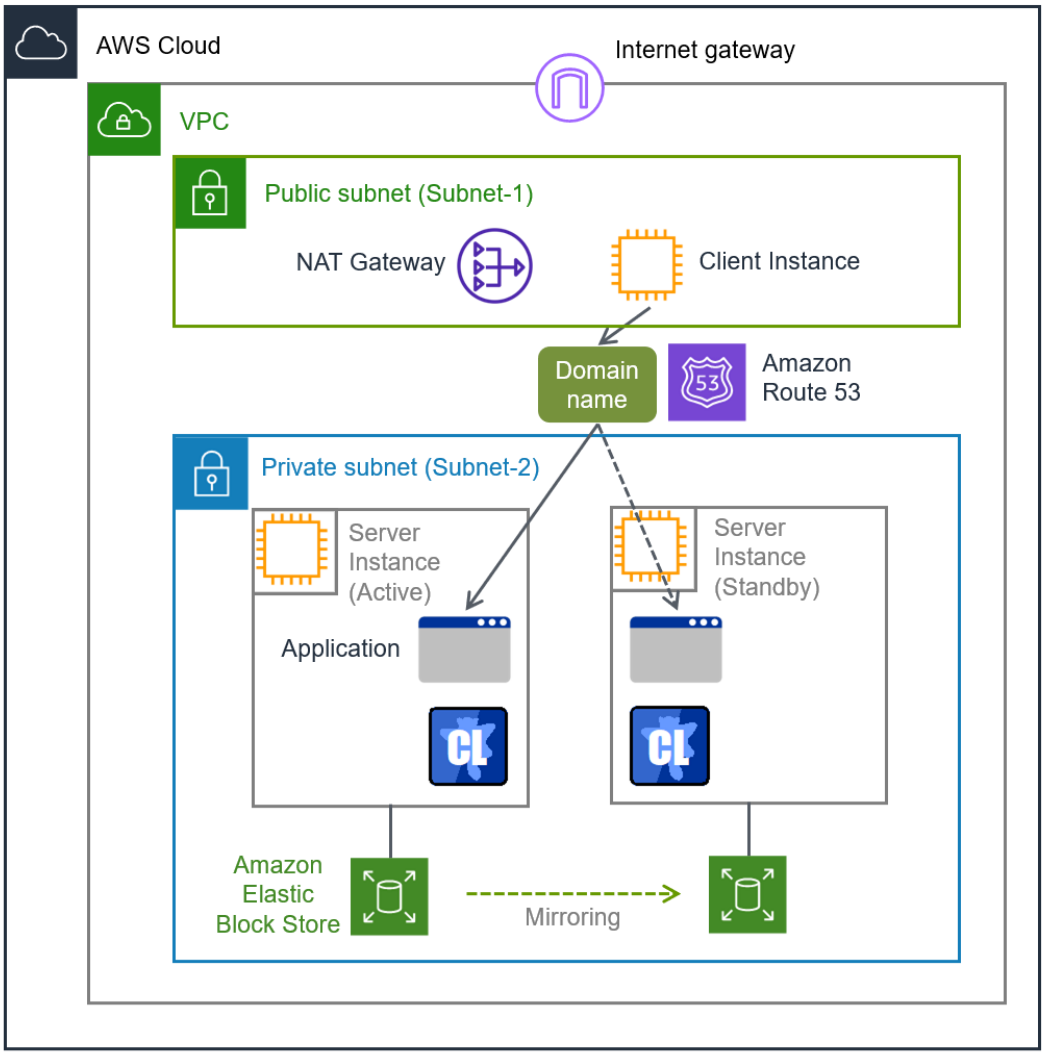

Fig. 2.5: HA cluster based on DNS name control

In the above figure, the server instances are clustered and placed on the private subnet. The AWS DNS resource of EXPRESSCLUSTER registers resource record set including the DNS name and the IP address of the active server into the Private Hosted Zone of Amazon Route 53. This enables the client instance placed on any subnet in the VPC to access the active server instance via the DNS name.

In this guide, clustered server instances are placed on the private subnet. However, the instances can be also placed on a public subnet. In this case, this enables a client on the Internet to access the active server instance via the DNS name by registering the resource record set including the DNS name and the public IP address of the active server into the Public Hosted Zone of Amazon Route 53. Furthermore, in order that the query to the domain of the Public Hosted Zone can refer to the Amazon Route 53 name server, it is required to set the name server (NS) record of the registrar in advance.

Moreover, for a configuration in which the cluster and client exist in different VPCs, use a VPC peering connection. Preliminary create a peering connection between the VPCs and associate the VPCs with the private hosted zone of Amazon Route 53. And then register the resource record set including the DNS name and the IP address of the active server into the private hosted zone. This enables the client in the different VPC to access the active server instance via DNS name.

* With the AWS CLI running, each instance must connect to the regional endpoint. For this connection, various ways are available such as a proxy server, NAT, a public IP, and an EIP. This guide is based on using a NAT gateway for a DNS-name-controlled HA cluster configuration.

The table below shows the necessary resources and monitor resources for constructing a HA cluster based on DNS name control.

Resource Type	Description	Configuration
AWS DNS resource	Registers the resource record sets including the DNS name and the IP address of the active server instance into the hosted zone of Amazon Route 53, and publishes operations within the VPC or to the Internet.	Required
AWS DNS monitor resource	AWS DNS resource periodically monitors whether the registered resource record set exists in the hosted zone of Amazon Route 53 and whether the resolution of the DNS name is available. (This monitor resource is automatically added when the AWS DNS resource is added.)	Required
Object storage heartbeat resource	Periodically monitors the liveness of servers by updating and referencing objects stored in Amazon S3.	Recommended
AWS AZ monitor resource	Periodically monitors the health of the AZ in which the local server exists by using Multi-AZ.	Recommended
Other resources and monitor resources	Depends on the configuration of the application, such as a mirror disk, used in an HA cluster.	Optional

2.2.5 HA cluster based on NLB control

This guide assumes the configuration in which an HA cluster is accessed by a client in the same VPC via an NLB domain name.

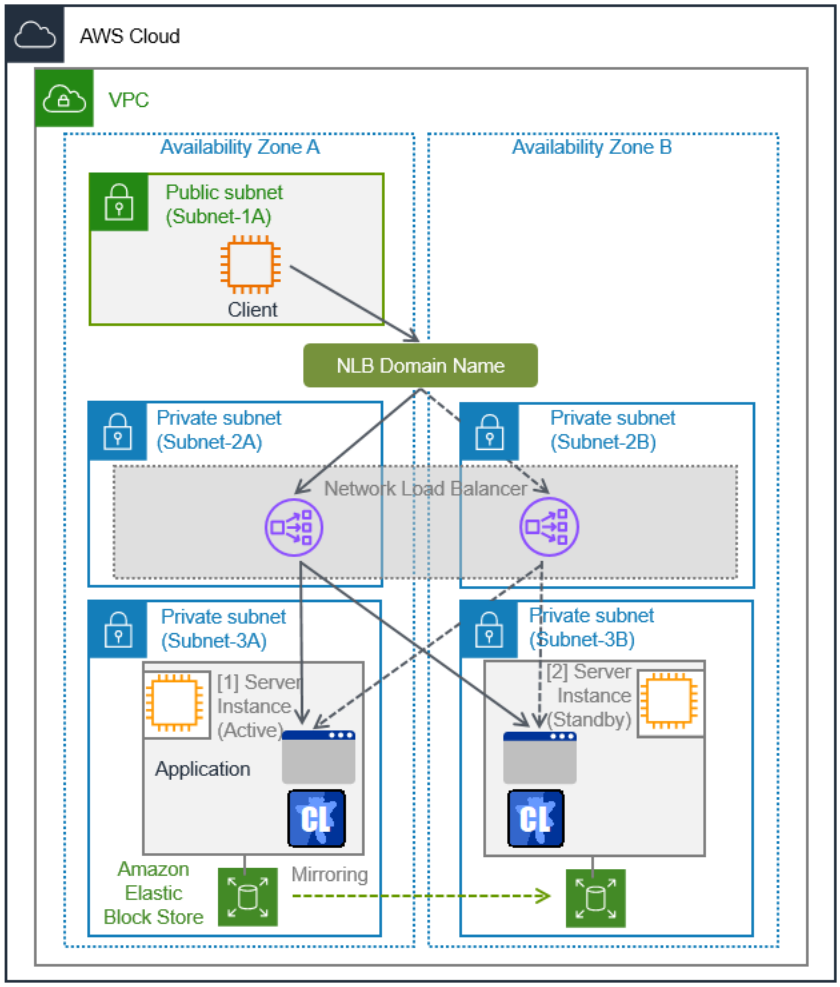

Fig. 2.6: HA cluster based on NLB control

This diagram illustrates a cluster formed by server instances in a private subnet. To listen for health checks from the load balancer at activation, the LB probe port resource starts a control process and opens the port specified in **Port Number**. At deactivation, the resource stops the control process and closes the specified port. This allows the client application to use the domain name (or IP address) of the NLB and connect to the active cluster server. Using the domain name eliminates the need for the client to be aware of switching between the virtual machines even if a failover or a group migration occurs.

This configuration does not require the AWS CLI.

The following table shows the resources and monitor resources necessary for an HA cluster configuration using an NLB:

Resource Type	Description	Configuration
LB Probe Port Resource	Controls the health check port using a port control process.	Required

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Table 2.6 – continued from previous page

Resource Type	Description	Configuration
LB Probe Port Monitor Resource	Monitors the liveliness of the port control process on the cluster server where the LB Probe Port Resource is running. (This monitor resource is automatically added when the LB Probe Port Resource is added.)	Required
Object storage heartbeat resource	Periodically monitors the liveness of servers by updating and referencing objects stored in Amazon S3.	Recommended
AWS AZ monitor resource	Periodically monitors the health of the AZ in which the local server exists by using Multi-AZ.	Recommended
Other resources and monitor resources	Depends on the configuration of the application, such as a mirror disk, used in an HA cluster.	Optional

2.3 Multi-AZ

In the AWS environment, the instances configuring an HA cluster can be distributed to AZs. This provides the instance redundancy for a failure occurrence in an AZ, and increases the system availability.

The AWS AZ monitor resource monitors the health of each AZ. If the monitor resource detects a failure, it makes EXPRESSCLUSTER to issue a warning or perform a recovery operation.

For details, refer to the following:

- Reference Guide
  -> Understanding AWS AZ monitor resources

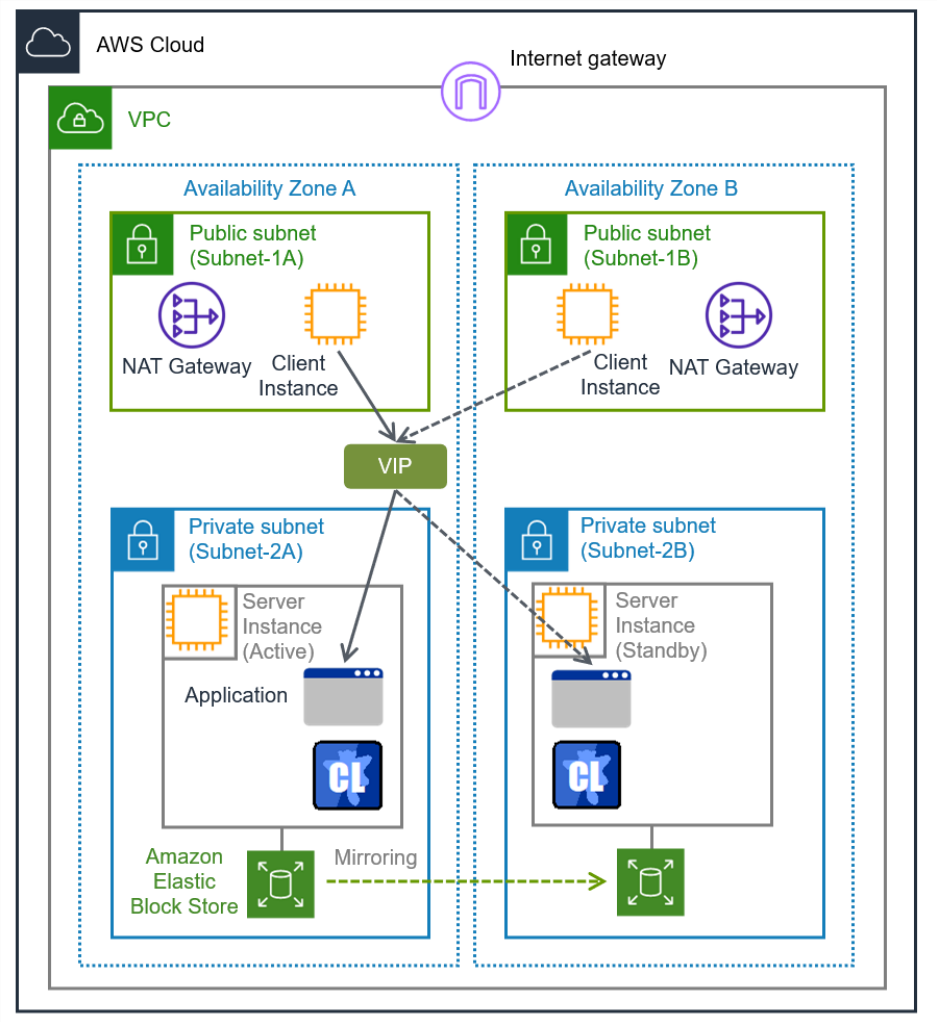

Fig. 2.7: HA Cluster Using Multi-AZ

2.4 Network partition resolution

In network partition resolution (NP resolution), each server checks whether it can access a shared device or not, and then determines whether the server has been isolated from the network or other servers have been down.

The following are examples of NP resolution configurations:

- Configuration 1: HTTP NP resolution resource + Witness server service (Amazon EC2 instance)
- Configuration 2: HTTP NP resolution resource + Amazon S3 (static website hosting)
- Configuration 3: PING NP resolution resource + ICMP response server (Amazon EC2 instance)

	Advantage	Disadvantage
Configuration 1	The communication path for the heartbeat is the same as that for the NP resolution resource, ensuring high reliability of NP resolution.	Requires preparing an additional instance. Requires setting up the Witness server service.
Configuration 2	No need to prepare an additional instance.	The communication path for the heartbeat may differ from that for the NP resolution resource; therefore the reliability of NP resolution is lower than that in Configuration 1.
Configuration 3	No need to set up the Witness server service.	Requires preparing an additional instance.

For more information on NP resolution, refer to the following documents:

- "Getting Started Guide" -> "Network partition resolution"
- "Reference Guide" -> "Details on network partition resolution resources"

2.4.1 Relationship with object storage heartbeat resource

By using object storage heartbeat resource in addition to LAN heartbeat resource and Witness heartbeat resource, you can enhance network partition resilience.
While Witness heartbeat resource has an EC2 instance running the Witness server service as a single point of failure (SPOF), Amazon S3 used by object storage heartbeat resource is redundant on the AWS side and has extremely high availability. It can complement or replace Witness heartbeat resource.

2.5 Forced stop

When a server crash is detected by a heartbeat loss, the forced stop function makes the remaining servers (operating properly) forcibly stop the down server.
Suppose the recognized server crash is actually a temporary inability to operate due to the server's stall. In this case, the forced stop function surely stops the down server before its application is failed over to a healthy server. This reduces the risk of the corruption of data in the same resource accessed from multiple servers.

For more information on the forced stop function, refer to the following:

- "Reference Guide" -> "Forced stop resource details"

2.6 On-premises and AWS

The following table describes the EXPRESSCLUSTER functional differences between the on-premises and AWS environments.

- ✓: Available
- n/a: Not available

Function	On-premises	AWS
Creation of a shared disk type cluster	✓	✓
Creation of a mirror disk type cluster	✓	✓
Using the management group	✓	n/a
Floating IP resource	✓	n/a
Virtual IP resource	✓	n/a
Virtual computer name resource	n/a	✓
AWS elastic IP resource	n/a	✓
AWS virtual IP resource	n/a	✓
AWS secondary IP resource	n/a	✓
AWS DNS resource	n/a	✓
LB probe port resource	✓	✓
Object storage heartbeat resource	✓	✓

The following table describes the creation flow of a 2-node cluster that uses a mirror disk and IP alias (on-premises: floating IP resource, AWS: AWS virtual IP resource) in the on-premises and AWS environments.

- Before installing EXPRESSCLUSTER

	Step	On-premises	AWS
1	Configure AWS.	Not required	- When using the AWS Virtual IP resource, refer to "4.1. *Configure AWS*" in this guide. - When using the AWS Elastic IP resource, refer to "5.1. *Configure AWS*" in this guide. - When using the AWS Secondary IP resource, refer to "6.1. *Configure AWS*" in this guide. - When using the AWS DNS resource, refer to "7.1. *Configure AWS*" in this guide. - When using the LB probe port resource, refer to "8.1. *Configure AWS*" in this guide.

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Table 2.9 – continued from previous page

	Step	On-premises	AWS
2	Configure the instance.	Not required	- When using the AWS Virtual IP resource, refer to "4.2. *Configuring the instances*" in this guide. - When using the AWS Elastic IP resource, refer to "5.2. *Configuring the instances*" in this guide. - When using the AWS Secondary IP resource, refer to "6.2. *Configuring the instances*" in this guide. - When using the AWS DNS resource, refer to "7.2. *Configuring the instances*" in this guide. - When using the LB probe port resource, refer to "8.2. *Configuring the instances*" in this guide.
3	Configure a partition for a mirror disk resource.	Refer to the following: - Installation and Configuration Guide -> Determining a system configuration -> Settings after configuring hardware - Reference Guide -> Understanding mirror disk resources	Same as the on-premises environment
4	Adjust the EXPRESSCLUSTER service startup time.	Refer to the following: Installation and Configuration Guide -> Determining a system configuration -> Settings after configuring hardware	Same as the on-premises environment

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Table 2.9 – continued from previous page

	Step	On-premises	AWS
5	Check the network.	Refer to the following: Installation and Configuration Guide -> Determining a system configuration -> Settings after configuring hardware	Same as the on-premises environment
6	Check the firewall.	Refer to the following: Installation and Configuration Guide -> Determining a system configuration -> Settings after configuring hardware	Same as the on-premises environment
7	Synchronize the server time.	Refer to the following: Installation and Configuration Guide -> Determining a system configuration -> Settings after configuring hardware	Same as the on-premises environment
8	Install EXPRESSCLUSTER.	Refer to the following: - Installation and Configuration Guide -> Installing EXPRESSCLUSTER	Same as the on-premises environment

- After installing EXPRESSCLUSTER

	Step	On-premises	AWS
9	Register the EXPRESSCLUSTER license.	Refer to the following: - Installation and Configuration Guide -> Registering the license	Same as the on-premises environment

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Table 2.10 – continued from previous page

	Step	On-premises	AWS
10	Construct a cluster - Set up the heartbeat method.	Refer to the following: - Installation and Configuration Guide -> Creating the cluster configuration data	BMC heartbeat and DISK heartbeat cannot be used.
11	Construct a cluster: Set up the NP resolution.	Use an NP resolution resource and a forced stop resource. For the NP resolution resource, refer to the following: - Installation and Configuration Guide -> Creating the cluster configuration data -> Creating the cluster configuration data - Reference Guide -> Details on network partition resolution resources For the forced stop resource, refer to the following: - Reference Guide -> Forced stop resource details	Use an NP resolution resource and a forced stop resource. For the NP resolution resource, refer to the following: - "2.4. *Network partition resolution*" For the forced stop resource, refer to the following: - "2.5. *Forced stop*"

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Table 2.10 – continued from previous page

	Step	On-premises	AWS
12	Construct a cluster: Create a failover group. Create a monitor resource.	Refer to the following: - Installation and Configuration Guide -> Creating the cluster configuration data -> Creating the cluster configuration data	In addition to the reference for the on-premises environment, refer to the following: - When using the AWS virtual IP resource - "4.3. *Setting up EXPRESSCLUSTER*" in this guide - Reference Guide -> Understanding AWS virtual ip resources - When using the AWS Elastic IP resource, refer to the following: - "5.3. *Setting up EXPRESSCLUSTER*" in this guide - Reference Guide -> Understanding AWS elastic ip resources - When using the AWS Secondary IP resource, refer to the following: - "6.3. *Setting up EXPRESSCLUSTER*" in this guide - Reference Guide -> Understanding AWS secondary IP resources - When using the AWS DNS resource, refer to the following: - "7.3. *Setting up EXPRESSCLUSTER*" in this guide - Reference Guide -> Understanding AWS DNS resources - When using the LB probe port resource, refer to the following: - "8.3. *Setting up EXPRESSCLUSTER*" in this guide - Reference Guide -> Understanding LB probe port resources

CHAPTER

THREE

OPERATING ENVIRONMENT

For details, refer to the following:

- Getting Started Guide
  -> Installation requirements for EXPRESSCLUSTER
  -> Operation environment for AWS Elastic IP resource, AWS Elastic IP monitor resource and AWS AZ monitor resource
- Getting Started Guide
  -> Installation requirements for EXPRESSCLUSTER
  -> Operation environment for AWS Virtual IP resource and AWS Virtual IP monitor resource
- Getting Started Guide
  -> Installation requirements for EXPRESSCLUSTER
  -> Operation environment for AWS secondary IP resource and AWS Secondary IP monitor resource
- Getting Started Guide
  -> Installation requirements for EXPRESSCLUSTER
  -> Operation environment for AWS DNS resource and AWS DNS monitor resource

CHAPTER

FOUR

CONSTRUCTING AN HA CLUSTER BASED ON VIP CONTROL

This chapter describes how to construct an HA cluster based on VIP control.

In the figure below, "Server Instance (Active)" and "Server Instance (Standby)" respectively represent the instance of the active server and that of the standby server.

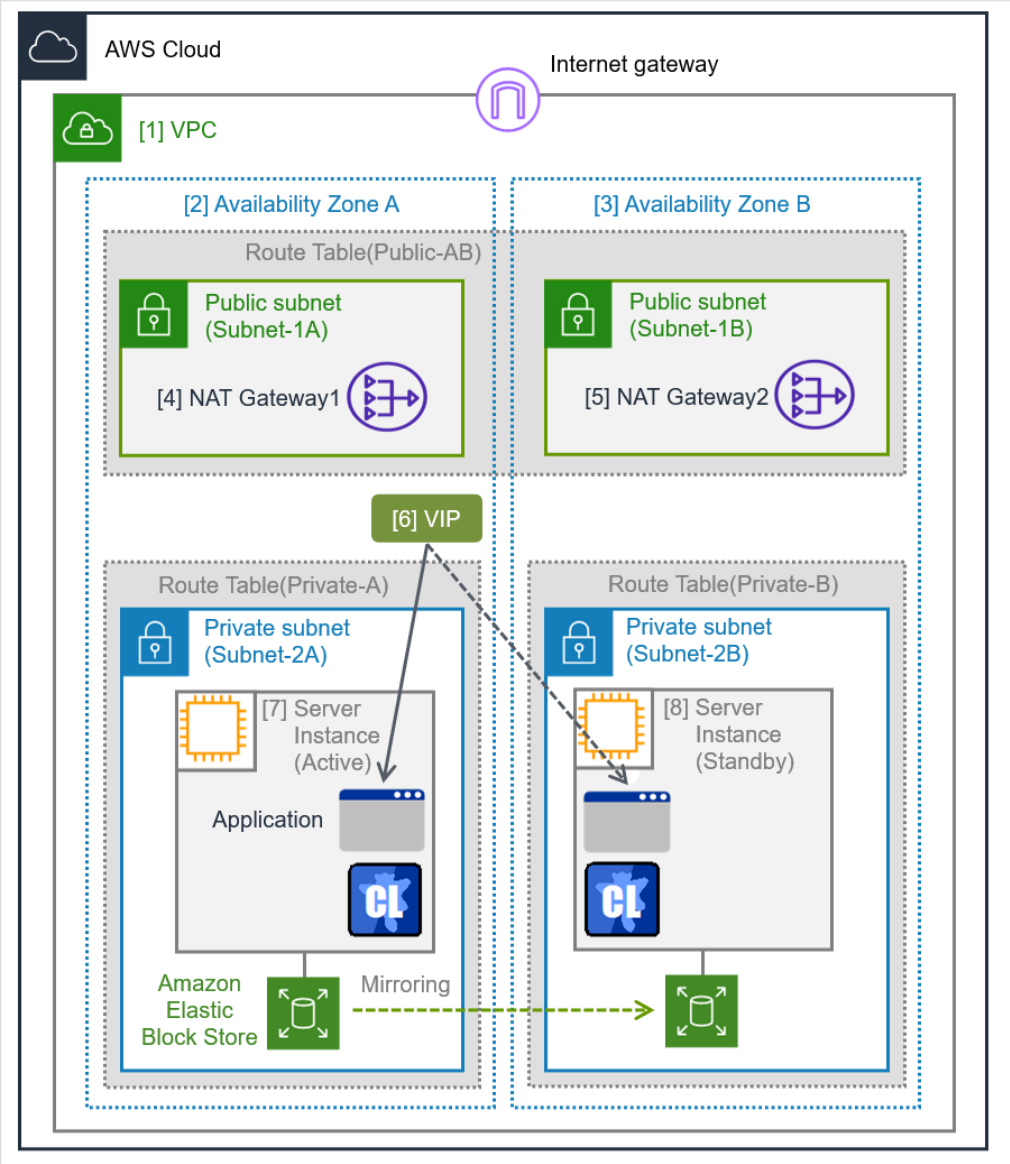

Fig. 4.1: System Configuration of the HA Cluster Based on VIP Control

CIDR (VPC)	10.0.0.0/16
VIP	10.1.0.20
Public subnet (Subnet-1A)	10.0.10.0/24
Public subnet (Subnet-1B)	10.0.20.0/24
Private subnet (Subnet-2A)	10.0.110.0/24
Private subnet (Subnet-2B)	10.0.120.0/24

4.1 Configure AWS

Configure AWS on the VPC Management console and EC2 Management console.
The IP addresses used in the figures and description are an examples. In the actual configuration, use the actual IP addresses assigned to the VPC. When installing EXPRESSCLUSTER in the existing VPC, specify the appropriate settings such as adding a subnet if the number of subnets is insufficient.

4.1.1 Common AWS settings

1. **Configure the VPC and subnets**

   Create the VPC and subnet first.
   For details, refer to the following.

   Create a VPC:
   https://docs.aws.amazon.com/vpc/latest/userguide/create-vpc.html

   Create a subnet:
   https://docs.aws.amazon.com/vpc/latest/userguide/create-subnets.html

2. **Configure the Internet gateway**

   Add an Internet gateway to access the Internet from the VPC.
   For details, refer to the following.

   Add internet access to a subnet:
   https://docs.aws.amazon.com/vpc/latest/userguide/working-with-igw.html

3. **Configure the network ACL and security group**

   Specify the appropriate network ACL and security group settings to prevent unauthorized network access from in and out of the VPC.
   For details, refer to the following.

   Control subnet traffic with network access control lists:
   https://docs.aws.amazon.com/vpc/latest/userguide/vpc-network-acls.html

   Control traffic to your AWS resources using security groups:
   https://docs.aws.amazon.com/vpc/latest/userguide/vpc-security-groups.html

For the port numbers that are used by the EXPRESSCLUSTER components, refer to the following:
Getting Started Guide
-> Notes and Restrictions
-> Before installing EXPRESSCLUSTER

4. **Add an HA cluster instance**

Create an HA cluster node instance.
For details, refer to the following.

Amazon EC2 instances:
https://docs.aws.amazon.com/AWSEC2/latest/UserGuide/Instances.html

For details about the IAM settings, refer to the following:
Getting Started Guide
-> Notes and Restrictions
-> Before installing EXPRESSCLUSTER
-> IAM settings in the AWS environment

Note:

When using the AWS Virtual IP resource, disable Source/Dest. Check of the elastic network interface (ENI) assigned to each created instance.
To perform the VIP control by using the AWS Virtual IP resource, communication with the VIP address (10.1.0.20 in the above figure) must be routed to the ENI of the instance. It is necessary to disable **Source/Dest. Check** of the ENI of each instance to communicate with the private IP address and VIP address.

---

5. **Add a NAT**

To execute control processing by using the AWS CLI, communication from the instance of the HA cluster node to the regional endpoint via HTTPS must be enabled.
To do so, create a NAT gateway on the public networks.
For details, refer to the following.

NAT gateways:
https://docs.aws.amazon.com/vpc/latest/userguide/vpc-nat-gateway.html

6. **Configure the route table**

Add the routing to the Internet gateway so that the AWS CLI can communicate with the regional endpoint via NAT.
For details, refer to the following.

Configure route tables:
https://docs.aws.amazon.com/vpc/latest/userguide/VPC_Route_Tables.html

7. **Add a mirror disk (Amazon EBS)**

   Add an Amazon EBS to be used as the mirror disk (cluster partition or data partition) as needed.
   For details, refer to the following.

   Set up for Amazon EBS:
   https://docs.aws.amazon.com/ebs/latest/userguide/setting-up.html

8. **Create a bucket (Amazon S3)**

   Create an Amazon S3 bucket to be used for the object storage heartbeat resource.

4.1.2 Specific settings for VIP controlled HA cluster

1. **Configure the route table for the VIP address**

   Add the routing so that a client in the VPC can access the VIP address.
   The number of CIDR blocks of the VIP address must always be 32.
   The route tables for the public and private networks require the following routing respectively.

   Route Table (Public-AB, Private-AB)

Destination	Target
VIP address (10.1.0.20/32 in the above figure)	eni-xxxxxxxx (ENI ID of the active server instance [7] Server Instance (Active))

Note:

The VIP address must be out of the VPC CIDR range.

4.2 Configuring the instances

1. **Adjust the EXPRESSCLUSTER service startup time, verify the network settings and the firewall settings, synchronize the server clocks, and turn off the power saving function**

   For information on each of the procedures, refer to the following:
   Installation and Configuration Guide
   -> Determining a system configuration
   -> Settings after configuring hardware

2. **Install the AWS CLI**

   Install the AWS CLI.

   For details about how to set up the AWS CLI, refer to the following:
   https://docs.aws.amazon.com/cli/latest/userguide/cli-chap-install.html

   For the AWS CLI versions supported by EXPRESSCLUSTER, refer to the following:

   Getting Started Guide
   -> Installation requirements for EXPRESSCLUSTER
   -> Operation environment for AWS Virtual IP resource and AWS Virtual IP monitor resource

   Getting Started Guide
   -> Installation requirements for EXPRESSCLUSTER
   -> Operation environment for AWS Elastic IP resource, AWS Elastic IP monitor resource and AWS AZ monitor resource

   Getting Started Guide
   -> Installation requirements for EXPRESSCLUSTER
   -> Operation environment for AWS secondary IP resource and AWS secondary IP monitor resource

   Getting Started Guide
   -> Installation requirements for EXPRESSCLUSTER
   -> Operation environment for AWS DNS resource and AWS DNS monitor resource

   For details about the IAM settings, refer to the following
   Getting Started Guide
   -> Notes and Restrictions
   -> Before installing EXPRESSCLUSTER
   -> IAM settings in the AWS environment

3. **Prepare the mirror disk**

   If an Amazon EBS has been added to be used as the mirror disk, divide the Amazon EBS into partitions and use each partition as the cluster partition and data partition.
   For details about the mirror disk partition, refer to the following:
   Installation and Configuration Guide
   -> Determining a system configuration
   -> Mirror partition settings (Required for mirror disks)

4. **Install EXPRESSCLUSTER**

   For the installation procedure, refer to "Installation and Configuration Guide".
   After the installation, restart the OS.

5. **Registering the EXPRESSCLUSTER license**

   For details on the license registration procedure, refer to the following:
   Installation and Configuration Guide

4.3 Setting up EXPRESSCLUSTER

For details about how to set up and connect to Cluster WebUI, refer to the following:

Installation and Configuration Guide
-> Creating the cluster configuration data

This section describes how to add the following resources:

- **Common resources**
  - Object storage heartbeat resource
  - Witness heartbeat resource
  - NP resolution resource (HTTP NP method)
  - AWS forced-stop resource
  - Mirror disk resource
  - AWS AZ monitor resource
- **Peculiar resources**
  - AWS Virtual IP resource
  - AWS Virtual IP monitor resource

For the settings other than the above, refer to "Installation and Configuration Guide ".

Additionally, monitor resources for disk, network, and user space are recommended as in on-premises environments.

1. **Construct a cluster**

   Start the cluster generation wizard to construct a cluster.

   - Construct a cluster.

     Steps

     1. Access Cluster WebUI, and click **Cluster generation wizard**.
     2. The **Cluster** window on the **Cluster Generation Wizard** is displayed.
        Enter a cluster name in **Cluster Name**.
        Select an appropriate language from **Language**. Click **Next**.
     3. The **Basic Settings** window is displayed.
        The instance connecting to Cluster WebUI is displayed as the registered master server.
        Click **Add** to add other instances (by specifying their private IP addresses). Click **OK**.
        After adding all instances, click **Next**.
     4. The **Interconnect** window is displayed.
        1. Specify the IP address (private IP address of each instance) to be used for interconnect.
           Select mdc1 from **MDC** for the communication path of the mirror disk resource to be created later. Click **Next**.
        2. Click **Add** and select **Object Storage** in **Type**.
           Click **Properties**.
        3. Select **Amazon S3** in **Platform** and set **Bucket Name**. Click **OK** and then click **Next**.
        4. Click **Add** and select **Witness** in **Type**.
           Click **Properties**.

5. Set **Target Host**. Click **OK** and then click **Next**.

5. The **Fencing** window is displayed.
   1. Confirm that the HTTP NP resolution resource has been automatically added.
   2. Set the forced stop type to **AWS**.
      Click **Properties**.
   3. Select a server from the available servers and click **Add**.
   4. The **Enter Instance** dialog box is displayed.
      Set the AWS instance ID of each server in **Instance ID** and click **OK**.
      After completing the forced stop settings, click **OK** and then click **Next**.

2. **Add a group resource**

- Group definition

  Create a failover group.

  Steps

  1. The **Group List** window is displayed.
     Click **Add**.
  2. The **Group Definition** dialog box is displayed.
     Enter the failover group name (failover1) in the **Name** box. Click **Next**.
  3. The **Startup Servers** window is displayed.
     Click **Next** without specifying anything.
  4. The **Group Attributes** window is displayed.
     Click **Next** without specifying anything.
  5. The **Group Resource** window is displayed.
     Add a group resource on this page following the procedure below.

- Mirror disk resource

  Create the mirror disk resource according to the mirror disk (Amazon EBS) as needed.
  For details, refer to the following:

  Reference Guide
  -> Understanding mirror disk resources

  Steps

  1. Click **Add** in **Group Resource List**.
  2. The **Resource Definition of Group | failover1** is displayed.
     Select the group resource type (Mirror disk resource) from the **Type** box and enter the group resource name (md) in the **Name** box.
  3. The **Dependency** window is displayed.
     Click **Next** without specifying anything.
  4. The **Recovery Operation** window is displayed. Click **Next**.

5. The **Details** window is displayed.
   Enter the drive letter for the partition set up in "*Configuring the instances*" -> "3. Prepare the mirror disk." in **Data Partition Drive Letter** and **Cluster Partition Drive Letter**.
6. From **Servers that can run the group**, select the server name in the **Name** column, and click **Add**.
7. The **Selection of Partition** dialog box is displayed. Click **Connect**, select the data and cluster partitions, and click **OK**.
8. Perform steps 6 and 7 on the other node.
9. Return to the **Details** window and click **Finish** to complete setting.

- AWS Virtual IP resource

Add the AWS Virtual IP resource that controls the VIP by using the AWS CLI.
For details, refer to the following:

Reference Guide
-> Understanding AWS virtual ip resources

Steps

1. Click **Add** in **Group Resource List**.
2. The **Resource Definition of Group | failover1** is displayed.
   Select the group resource type (AWS Virtual IP resource) from the **Type** box and enter the group resource name (awsvip1) in the **Name** box. Click **Next**.
3. The **Dependency** window is displayed. Click **Next** without specifying anything.
4. The **Recovery Operation** window is displayed. Click **Next**.
5. The **Details** window is displayed.
   Set a VIP address to be assigned in the **IP Address** box on the **Common** tab (corresponds to [6] in Figure 4.1 System Configuration of the HA Cluster Based on VIP Control).
   Set the ID of the VPC including instances in the **VPC ID** box (corresponds to [1] in Figure 4.1 System Configuration of the HA Cluster Based on VIP Control).
   To set up the servers individually, enter the VPC ID of one server on the **Common** tab and specify the VPC ID of the other server separately.

   Enter the ENI ID of the active server instance to which the VIP address is to be routed in the **ENI ID** box (corresponds to [7] in Figure 4.1 System Configuration of the HA Cluster Based on VIP Control).
   The ENI IDs of the servers must be set up individually. Enter the ENI ID of one server on the **Common** tab and specify the ENI ID of the other server separately.

6. Specify the node settings on each node tab
   Select the **Set Up Individually** check box.
   Confirm that the VPC ID specified on the **Common** tab is entered in the **VPC ID** box (corresponds to [1] in Figure 4.1 System Configuration of the HA Cluster Based on VIP Control).
   Enter the ENI ID of the instance corresponding to the node in the **ENI ID** box (corresponds to [7] and [8] in Figure 4.1 System Configuration of the HA Cluster Based on VIP Control).

7. Click **Finish** to complete setting.

3. **Add a monitor resource**

- AWS AZ monitor resource

Create an AWS AZ monitor resource to check whether the specified AZ is usable by using the monitor command.
For details, refer to the following:

Reference Guide
-> Understanding AWS AZ monitor resources

Steps

1. Click **Add** in **Monitor Resource List**.
2. Select the monitor resource type (AWS AZ monitor) from the **Type** box and enter the monitor resource name (awsazw1) in the **Name** box. Click **Next**.
3. The **Monitor (common)** window is displayed.
   Click **Next** without specifying anything.
4. The **Monitor (special)** window is displayed.
   Enter the AZ to be monitored in the **Availability Zone** box on the **Common** tab. (Specify the AZ of the active server instance.) (corresponds to [2] in Figure 4.1 System Configuration of the HA Cluster Based on VIP Control)
5. Specify the node settings on each node tab.
   Select the **Set Up Individually** check box.
   Enter the AZ of the instance corresponding to the node in the **Availability Zone** box. (corresponds to [2] and [3] in Figure 4.1 System Configuration of the HA Cluster Based on VIP Control) Click **Next**.
6. The **Recovery Action** window is displayed.
   Set LocalServer in the **Recovery Target** box.
7. Click **Finish** to complete setting.

- AWS Virtual IP monitor resource

This resource is automatically added when the AWS Virtual IP monitor resource is added.
The resource checks the existence of the VIP address and the health of the route table.
For details, refer to the following:

Reference Guide
-> Understanding AWS virtual ip monitor resources

4. **Apply the settings and start the cluster**

1. Click **Apply the Configuration File** on the **File** in the config mode of Cluster WebUI.
   If the upload succeeds, the message saying "The application finished successfully."

2. Select the **Operation Mode** on the drop down menu of the toolbar in Cluster WebUI to switch to the operation mode.
3. The procedure depends on the resource used. For details, refer to the following:
   Installation and Configuration Guide
   -> How to create a cluster

CHAPTER

FIVE

CONSTRUCTING AN HA CLUSTER BASED ON EIP CONTROL

This chapter describes how to construct an HA cluster based on EIP control.

In the figure below, "Server Instance (Active)" and "Server Instance (Standby)" respectively represent the instance of the active server and that of the standby server.

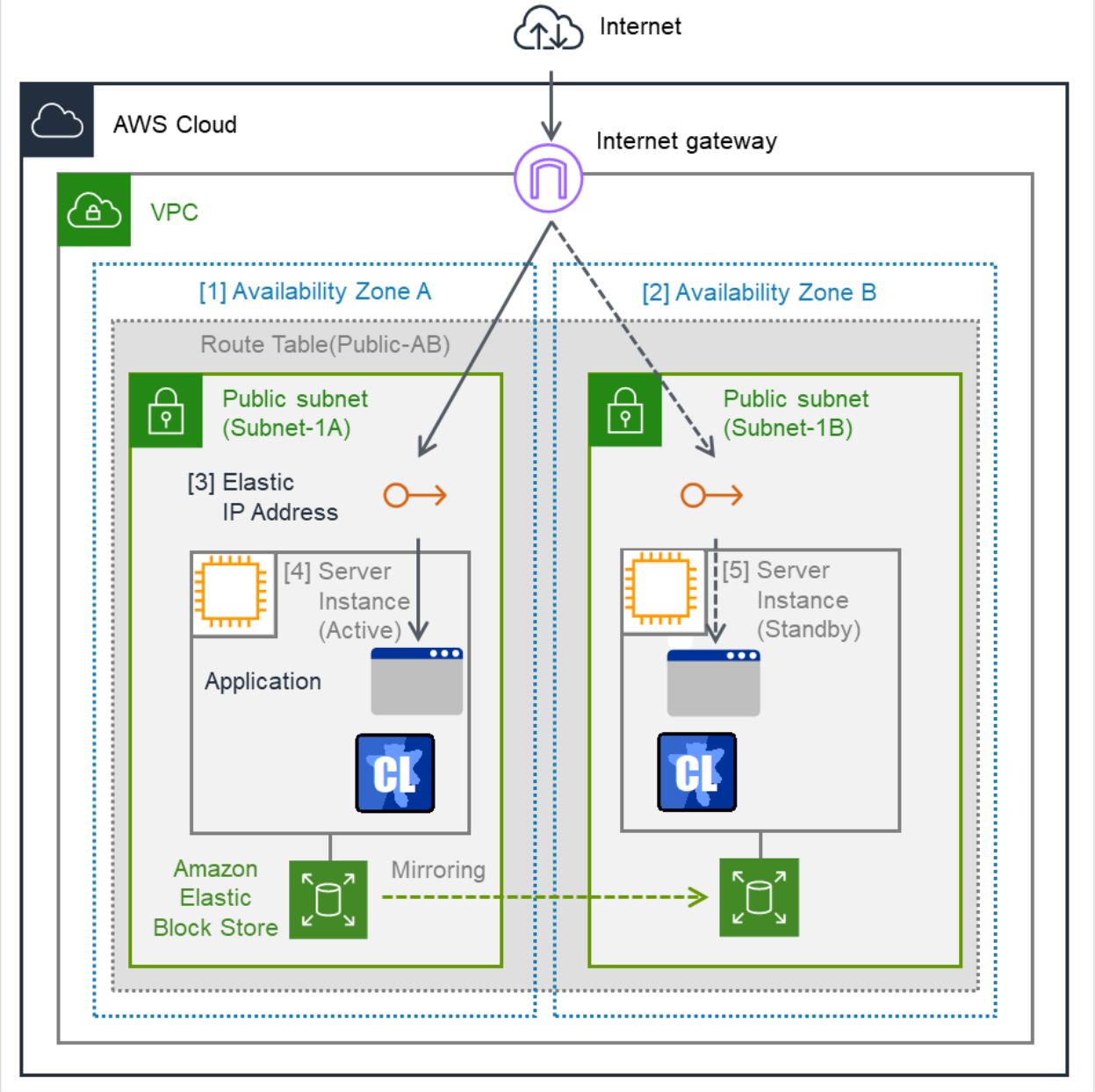

Fig. 5.1: System Configuration of the HA cluster based on EIP control

CIDR (VPC)	10.0.0.0/16
Public subnet (Subnet-1A)	10.0.10.0/24
Public subnet (Subnet-1B)	10.0.20.0/24

5.1 Configure AWS

Configure AWS on the VPC Management console and EC2 Management console.
The IP address used in the figures and description is an examples. In the actual configuration, use the actual IP address assigned to the VPC. When installing EXPRESSCLUSTER in the existing VPC, specify the appropriate settings such as adding a subnet if the number of subnets is insufficient.

5.1.1 Common AWS settings

For the common AWS settings, refer to the following:
4.1.1. *Common AWS settings*

5.1.2 Specific settings for EIP controlled HA cluster

1. **Add an EIP**

   Add an EIP to access an instance in the VPC from the Internet.
   For details, refer to the following.

   Elastic IP addresses:
   https://docs.aws.amazon.com/AWSEC2/latest/UserGuide/elastic-ip-addresses-eip.html

5.2 Configuring the instances

For configuring the instances, refer to the following:
4.2. *Configuring the instances*

5.3 Setting up EXPRESSCLUSTER

For details about how to set up and connect to Cluster WebUI, refer to the following:

Installation and Configuration Guide
-> Creating the cluster configuration data

This section describes how to add the following resources:

- **Common resources**
  - Object storage heartbeat resource
  - Witness heartbeat resource
  - NP resolution resource (HTTP NP method)
  - AWS forced-stop resource
  - Mirror disk resource
  - AWS AZ monitor resource
- **Peculiar resources**
  - AWS Elastic IP resource
  - AWS Elastic monitor resource

For the common resources, see "4.3. *Setting up EXPRESSCLUSTER*". For the settings other than the above, see "Installation and Configuration Guide".

Additionally, monitor resources for disk, network, and user space are recommended as in on-premises environments.

1. **Add a group resource**

- AWS Elastic IP resource

Add an AWS Elastic IP resource that controls the EIP by using the AWS CLI.
For details, refer to the following:

Reference Guide
-> Understanding AWS elastic ip resources

Steps

1. Click **Add** in **Group Resource List**.
2. The **Resource Definition of Group | failover1** is displayed.
   Select the group resource type (AWS Elastic IP resource) from the **Type** box and enter the group resource name (awseip1) in the **Name** box. Click **Next**.
3. The **Dependency** window is displayed. Click **Next** without specifying anything.
4. The **Recovery Operation** window is displayed.
   Click **Next**.

5. The **Details** window is displayed.
   Enter the allocation ID of the EIP to be assigned in the **EIP ALLOCATION ID** box on the **Common** tab (corresponds to [3] and [4] in Figure 5.1 System Configuration of the HA cluster based on EIP control).
   Enter the ENI ID of the active server instance to which the EIP is assigned in the **ENI ID** box.
6. Specify the node settings on each node tab
   Select the **Set Up Individually** check box.
   Enter the ENI ID of the instance corresponding to the node in the **ENI ID** box (corresponds to [4] and [5] in Figure 5.1 System Configuration of the HA cluster based on EIP control).
7. Click **Finish** to complete setting.

2. **Add a monitor resource**

   Steps

- AWS Elastic IP monitor resource

  This resource is automatically added when the AWS Elastic IP resource is added.
  The health of the EIP address can be checked by monitoring the communication with the EIP address that is assigned to the active server instance.
  For details, refer to the following:

  - Reference Guide
    -> Understanding AWS Elastic IP monitor resources

3. **Apply the settings and start the cluster**

1. Click **Apply the Configuration File** on the **File** in the config mode of Cluster WebUI.
   If the upload succeeds, the message saying "The application finished successfully."
2. Select the **Operation Mode** on the drop down menu of the toolbar in Cluster WebUI to switch to the operation mode.
3. The procedure depends on the resource used. For details, refer to the following:
   Installation and Configuration Guide
   -> How to create a cluster

CHAPTER

SIX

CONSTRUCTING AN HA CLUSTER BASED ON SIP CONTROL

This chapter describes how to construct an HA cluster based on SIP control.

In the figure below, Server Instance (Active) and Server Instance (Standby) are an active server and a standby server respectively.

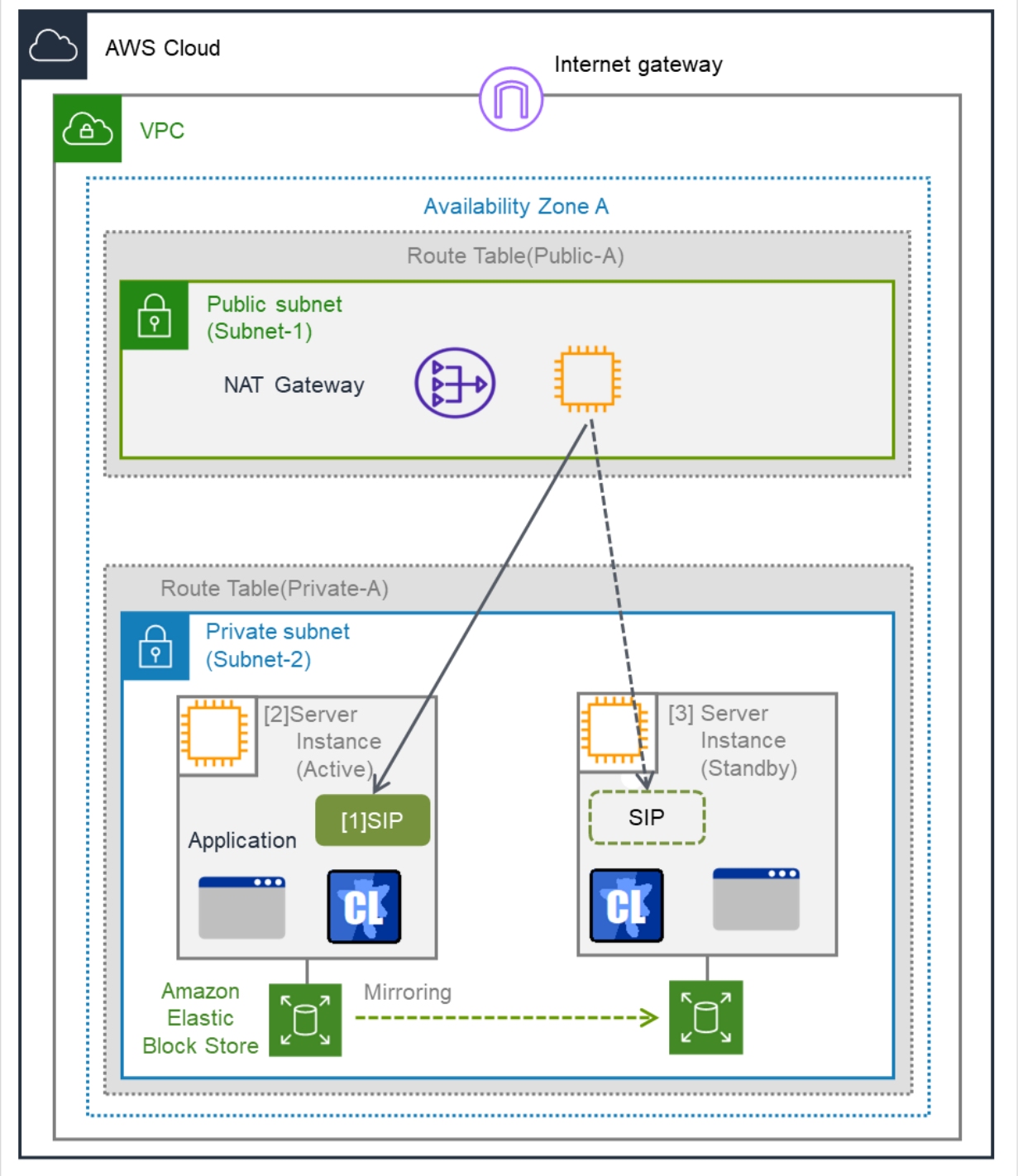

Fig. 6.1: System configuration of an HA Cluster based on SIP Control

CIDR (VPC)	10.0.0.0/16
Public subnet (Subnet-1)	10.0.10.0/24

continues on next page

Table 6.1 – continued from previous page

Private subnet (Subnet-2)	10.0.20.0/24

6.1 Configure AWS

Configure AWS on the VPC Management console and the EC2 Management console.
The IP addresses used in the figures and description are examples. In the actual configuration, use the IP address actually assigned to the VPC. If installing EXPRESSCLUSTER in an existing VPC, interpret the instructions accordingly--for example, by adding a necessary subnet.

For the common AWS settings, refer to the following:
4.1.1. *Common AWS settings*

6.2 Configuring the instances

6.2.1 Common configuring for the instances

For configuring the instances, refer to the following:
4.2. *Configuring the instances*

6.2.2 Specific settings for SIP controlled HA cluster

1. **Configure a static IP address**

   Register a static IP address: the private IP address of the network adapter that will be assigned a secondary IP address via the AWS secondary IP resource.
   For more information, see Step 1 of the following page:
   https://docs.aws.amazon.com/AWSEC2/latest/UserGuide/config-windows-multiple-ip.html#step1

6.3 Setting up EXPRESSCLUSTER

For details about how to set up and connect to Cluster WebUI, refer to the following:

Installation and Configuration Guide
-> Creating the cluster configuration data

This section describes how to add the following resources:

- **Common resources**
  - Object storage heartbeat resource
  - Witness heartbeat resource
  - NP resolution resource (HTTP NP method)
  - AWS forced-stop resource
  - Mirror disk resource
  - AWS AZ monitor resource
- **Peculiar resources**
  - AWS secondary IP resource
  - AWS secondary IP monitor resource

For the common resources, see "4.3. *Setting up EXPRESSCLUSTER*". For the settings other than the above, see "Installation and Configuration Guide".

Additionally, monitor resources for disk, network, and user space are recommended as in on-premises environments.

1. **Add a group resource**

- AWS secondary IP resource

Add an AWS secondary IP resource for SIP control.
For more information on AWS secondary IP resources, see "Reference Guide" -> "Understanding AWS secondary IP resources".

Procedure

1. In **Group Resource List**, click **Add**.
2. The ***Resource Definition of Group | failover1** window appears.
   From the **Type** box, select the group resource type (AWS secondary IP resource); in the **Name** box, enter the group resource name (awssip1); and then click **Next**.
3. The **Dependency** window appears. With nothing specified, click **Next**.
4. The **Recovery Action** window appears. With nothing specified, click **Next**.
5. The **Details** window appears.
   In the **IP Address** box of the **Common** tab, specify a SIP address to be assigned. (This corresponds to [1] in Fig. 6.1 System configuration of an HA Cluster based on SIP Control.)
   In the **ENI ID** box, specify the ENI ID of the active instance where the SIP address is assigned. (This corresponds to [2] in Fig. 6.1 System configuration of an HA Cluster based on SIP Control.)
6. Click the tab for each node to configure its settings.

Check the **Set Up Individually** box.

In the **ENI ID** box, specify the ENI ID of the instance that corresponds to the node. (This corresponds to [2] or [3] in Fig. 6.1 System configuration of an HA Cluster based on SIP Control.)

Repeat this step for all the other nodes.

7. Click **OK** to complete the configuration.

2. **Add a monitor resource**

- AWS secondary IP monitor resource

This resource is automatically added when the AWS Elastic IP resource is added.

This is for verifying the health of the SIP address by monitoring communication to the SIP address assigned to the active instance.

For details, refer to the following:

Reference Guide
-> Understanding AWS secondary IP monitor resources

3. **Apply the settings and start the cluster**

1. Click **Apply the Configuration File** on the **File** in the config mode of Cluster WebUI.
   If the upload succeeds, the message saying "The application finished successfully."
2. Select the **Operation Mode** on the drop down menu of the toolbar in Cluster WebUI to switch to the operation mode.
3. The procedure depends on the resource used. For details, refer to the following:
   Installation and Configuration Guide
   -> How to create a cluster

CHAPTER

SEVEN

CONSTRUCTING AN HA CLUSTER BASED ON DNS NAME CONTROL

This chapter describes how to construct an HA cluster based on DNS name control.

In the figure below, "Server Instance (Active)" and "Server Instance (Standby)" respectively represent the instance of the active server and that of the standby server.

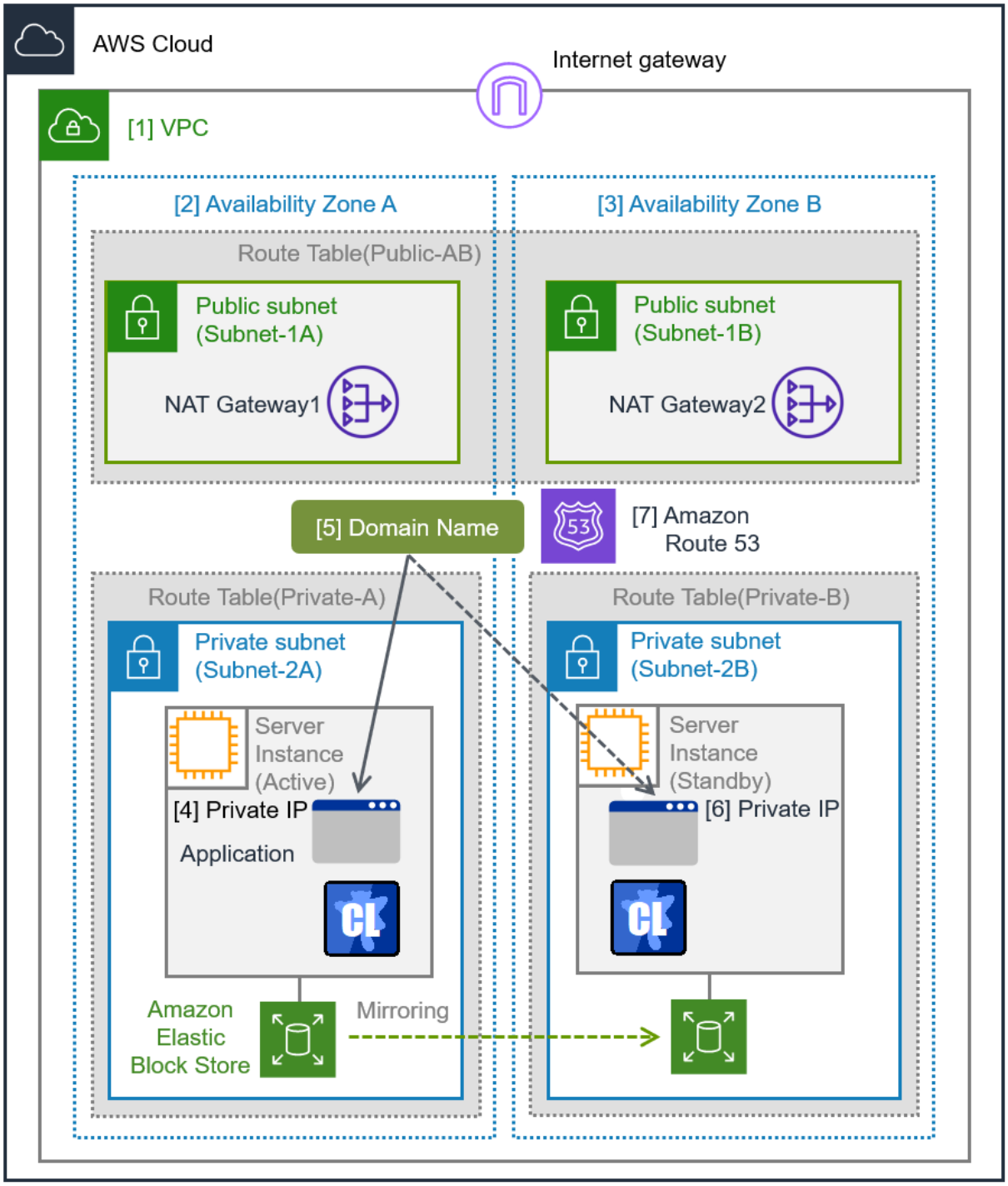

Fig. 7.1: System Configuration HA Cluster Based on DNS Name Control

CIDR (VPC)	10.0.0.0/16
Domain Name	srv.hz1.local
Public subnet (Subnet-1A)	10.0.10.0/24

continues on next page

Table 7.1 – continued from previous page

Public subnet (Subnet-1B)	10.0.20.0/24
Private subnet (Subnet-2A)	10.0.110.0/24
Private subnet (Subnet-2B)	10.0.120.0/24

7.1 Configure AWS

Configure AWS on the VPC Management console and EC2 Management console.
The IP addresses used in the figures and description are an examples. In the actual configuration, use the actual IP addresses assigned to the VPC. When installing EXPRESSCLUSTER in the existing VPC, specify the appropriate settings such as adding a subnet if the number of subnets is insufficient.

7.1.1 Common AWS settings

For the common AWS settings, refer to the following:
4.1.1. *Common AWS settings*

7.1.2 Specific settings for DNS name controlled HA cluster

1. **Add a Hosted Zone**

   Private Hosted Zone is added to Amazon Route 53.
   The reason that this guide includes the procedure to add Private Hosted Zone is to make it possible to access from the client within the VPC with the cluster located on the Private subnet.
   When access from internet is required, cluster must be located on Public subnet, therefore Public Hosted Zone will be added.
   For details, refer to the following.

   Working with hosted zones:
   https://docs.aws.amazon.com/Route53/latest/DeveloperGuide/hosted-zones-working-with.html

7.2 Configuring the instances

For configuring the instances, refer to the following:
4.2. *Configuring the instances*

7.3 Setting up EXPRESSCLUSTER

For details about how to set up and connect to Cluster WebUI, refer to the following:

Installation and Configuration Guide
-> Creating the cluster configuration data

This section describes how to add the following resources:

- **Common resources**
  - Object storage heartbeat resource
  - Witness heartbeat resource
  - NP resolution resource (HTTP NP method)
  - AWS forced-stop resource
  - Mirror disk resource
  - AWS AZ monitor resource
- **Peculiar resources**
  - AWS DNS resource
  - AWS DNS monitor resource

For the common resources, see "4.3. *Setting up EXPRESSCLUSTER*". For the settings other than the above, see "Installation and Configuration Guide".

Additionally, monitor resources for disk, network, and user space are recommended as in on-premises environments.

1. **Add a group resource**

- AWS DNS resource

Add the AWS DNS resource that controls the DNS name by using the AWS CLI.
For details, refer to the following:

Reference Guide
-> Understanding AWS DNS resources

Steps

1. Click **Add** in **Group Resource List**.
2. The **Resource Definition of Group | failover1** is displayed. Select the group resource type (AWS DNS resource) from the **Type** box and enter the group resource name (awsdns1) in the **Name** box. Click **Next**.
3. The **Dependency** window is displayed. Click **Next** without specifying anything.
4. The **Recovery Operation** window is displayed. Click **Next**.
5. The **Advanced Settings** window is displayed.
   Set the hosted zone ID in the **Hosted Zone ID** box on the **Common** tab (corresponds to [7] in Figure 7.1 System Configuration HA Cluster Based on DNS Name Control).
   Set a DNS name to be assigned in the **Resource Record Set Name** box (corresponds to [6] in Figure 7.1 System Configuration HA Cluster Based on DNS Name Control).

Set the DNS name as FQDN, adding dot (.) at the end of the name.

Set the IP address corresponding to the DNS name in the **IP Address** box (corresponds to [4] in Figure 7.1 System Configuration HA Cluster Based on DNS Name Control).

Enter the IP address of one server on the **Common** tab and specify the IP address of the other server separately.

Since this guide uses the configuration in which the IP address of each server is included in the resource record set, the procedure is as described above. However, if VIP and EIP are included in the resource record set, enter the IP address on the **Common** tab. No individual setting is required.

Set the time to live (TTL) of the cache in the **TTL** box.

The time is specified in seconds.

Set the **Delete a resource record set at deactivation** checkbox to on.

If the resource record set is not deleted from the hosted zone when AWS DNS resource is deactivated, uncheck the checkbox.

If it is not deleted, a client may access the remaining DNS name.

6. Specify the node settings on each node tab.
   Select the **Set Up Individually** check box.
   Enter the IP address of the instance corresponding to the node in the **IP Address** box (corresponds to [4] and [6] in Figure 7.1 System Configuration HA Cluster Based on DNS Name Control).
   Since this guide uses the configuration in which the IP address of each server is included in the resource record set, the procedure is as described above. However, if VIP and EIP are included in the resource record set, this procedure is not needed.
7. Click **Finish** to complete setting.

2. **Add a monitor resource**

- AWS DNS monitor resource

This resource is automatically added when the AWS DNS resource is added.

Using AWS CLI commands, check whether the resource record set exists and the registered IP address can be obtained by resolving the DNS name.

For details, refer to the following:

Reference Guide
-> Understanding AWS DNS monitor resources

3. **Apply the settings and start the cluster**

1. Click **Apply the Configuration File** on the **File** in the config mode of Cluster WebUI.
   If the upload succeeds, the message saying "The application finished successfully."
2. Select the **Operation Mode** on the drop down menu of the toolbar in Cluster WebUI to switch to the operation mode.
3. The procedure depends on the resource used. For details, refer to the following:
   Installation and Configuration Guide
   -> How to create a cluster

CHAPTER

EIGHT

CONSTRUCTING AN HA CLUSTER USING AN NLB

This chapter describes how to construct an HA cluster using a network load balancer (hereinafter called NLB).

In the figure below, Server Instance (Active) and Server Instance (Standby) are an active server and a standby server respectively.

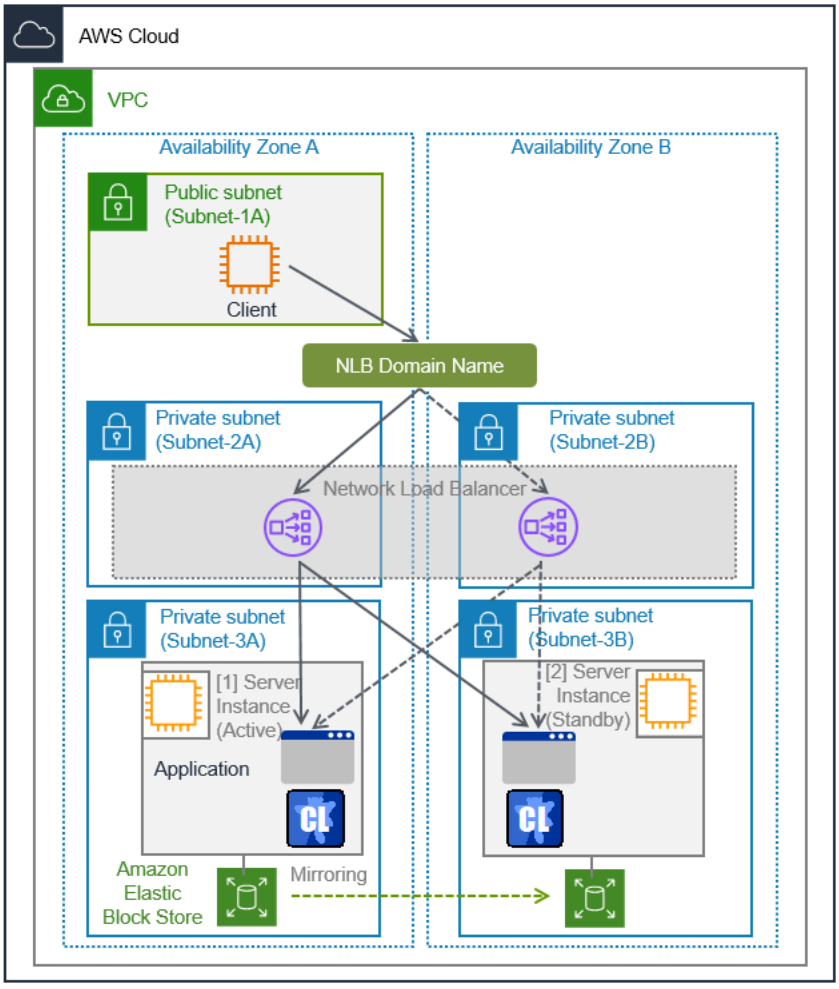

Fig. 8.1: System configuration of an HA Cluster using an NLB

CIDR (VPC)	10.0.0.0/16
Public subnet (Subnet-1A)	10.0.20.0/24
Private subnet (Subnet-2A)	10.0.110.0/24
Private subnet (Subnet-2B)	10.0.120.0/24
Private subnet (Subnet-3A)	10.0.111.0/24
Private subnet (Subnet-3B)	10.0.121.0/24

8.1 Configure AWS

Configure AWS on the VPC Management console and the EC2 Management console.
The IP addresses used in the figures and description are examples. In the actual configuration, use the IP address actually assigned to the VPC. If installing EXPRESSCLUSTER in an existing VPC, interpret the instructions accordingly--for example, by adding a necessary subnet.

8.1.1 Common AWS settings

For the common AWS settings, refer to the following:
4.1.1. *Common AWS settings*

8.1.2 Specific settings for an HA cluster using an NLB

1. **Add a NLB target group**

   Create a group of targets that are the instances intended for the HA cluster nodes.

Item	Value
Health check port	12345
Interval	30 seconds
Target	Instances intended for the HA cluster nodes (These correspond to [1] and [2] in Fig. 8.1 System configuration of an HA Cluster using an NLB.)

   Specify a port number for health checks that is not used by business applications.
   Be sure to record the port number, which will be required later for setting up an LB probe port resource.

2. **Add a load balancer**

   Create an internal NLB that targets the created target group.

Item	Value
Type of load balancer	Network Load Balancer
Scheme	Internal
Target group	Target group created through "1. **Add a NLB target group**"

After creating the NLB, go to its **Attributes**, then enable **Cross-zone load balancing**.

8.2 Configuring the instances

For configuring the instances, refer to the following:
4.2. *Configuring the instances*

8.3 Setting up EXPRESSCLUSTER

For details about how to set up and connect to Cluster WebUI, refer to the following:

Installation and Configuration Guide
-> Creating the cluster configuration data

This section describes how to add the following resources:

- **Common resources**
  - Object storage heartbeat resource
  - Witness heartbeat resource
  - NP resolution resource (HTTP NP method)
  - AWS forced-stop resource
  - Mirror disk resource
  - AWS AZ monitor resource
- **Peculiar resources**
  - LB probe port resource
  - LB probe port monitor resource

For the common resources, see "4.3. *Setting up EXPRESSCLUSTER*". For the settings other than the above, see "Installation and Configuration Guide".

Additionally, monitor resources for disk, network, and user space are recommended as in on-premises environments.

1. **Add a group resource**

- LB probe port resource

Add an LB probe port resource for controlling the health check port.
For more information on LB probe port resources, see "Reference Guide" -> "Understanding LB probe port resources".

Procedure

1. In **Group Resource List**, click **Add**.
2. The ***Resource Definition of Group | failover1** window appears.
   From the **Type** box, select the group resource type (LB probe port resource); in the **Name** box, enter the group resource name (lbpp1); and then click **Next**.
3. The **Dependency** window appears. With nothing specified, click **Next**.
4. The **Recovery Action** window appears. With nothing specified, click **Next**.
5. The **Details** window appears.
   In the **Port Number** box, set the health check port number.
6. Click **Tuning** to display the **LB probe port resource Tuning Properties** window.
   In the **Health Check Timeout** box, set a timeout duration (in seconds) for the health check.
   This value must be greater than the interval of the NLB's health check.

Set the timeout duration to 31 seconds or more. This is because the NLB's health check interval has been set to 30 seconds as described earlier in this guide.

7. Click **OK** to complete the configuration.

2. **Add a monitor resource**

- LB probe port monitor resource

Creating the LB probe port resource adds an LB probe port monitor resource automatically.
It monitors the availability of the control process on the node where the LB probe port resource is running. This process starts when the LB probe port resource becomes active.
For more information on LB probe port monitor resources, see "Reference Guide" -> "Understanding LB probe port monitor resources".

3. **Apply the settings and start the cluster**

1. Click **Apply the Configuration File** on the **File** in the config mode of Cluster WebUI.
   If the upload succeeds, the message saying "The application finished successfully."
2. Select the **Operation Mode** on the drop down menu of the toolbar in Cluster WebUI to switch to the operation mode.
3. The procedure depends on the resource used. For details, refer to the following:
   Installation and Configuration Guide
   -> How to create a cluster

CHAPTER

NINE

TROUBLESHOOTING

This chapter describes the points to be checked and solutions if EXPRESSCLUSTER cannot be set up in the AWS environment.

- Failed to start a resource or monitor resource related to AWS.

  Confirm that the OS has restarted, the AWS CLI are installed, and the AWS CLI has been set up correctly.
  If the OS has been restarted when installing EXPRESSCLUSTER, the environment variable settings might be changed by installing the AWS CLI. In this case, restart the OS again.

- Failed to start the AWS Virtual IP resource.

  Cluster WebUI message

  ```
  Failed to start the resource awsvip1. (51 : The AWS CLI command is not found.)
  ```

  Possible cause
  Any of the following might be the cause.

  – The AWS CLI has not been installed, or the path does not reach aws.exe.

  Solution

  Check the following:

  – Confirm that the AWS CLI are installed.

  – Confirm that the paths to aws.exe are set to the environment variable PATH.

Cluster WebUI message

```
Failed to start the resource awsvip1. (50 : AWS CLI command failed.)
```

Possible cause
Any of the following might be the cause.

- The AWS CLI has not been set up: aws configure has not been run.
- The AWS CLI configuration file (file under `%SystemDrive%\Users\Administrator\.aws`) could not be found. (A user other than Administrator ran aws configure.)
- The specified AWS CLI settings (such as a region, access key ID, and secret key) are not correct.

- (For an operation using an IAM role) An IAM role has not been set to the instance.
  Access the URL below from the corresponding instance and then check whether the given IAM role name is displayed. If the message "404 Not Found" appears, no IAM role has been set.
  http://169.254.169.254/latest/meta-data/iam/security-credentials/
- The specified VPC ID or ENI ID is invalid.
- The regional endpoint has been stopped due to maintenance or failure.
- An issue of the communication path to the regional endpoint.
- Delay caused by the heavily loaded node.

Solution

Check the following:

- Correct the AWS CLI settings. Then confirm that the AWS CLI works successfully.
- When the node is heavily loaded, remove the causes.
- For an operation using an IAM role, check the settings on the AWS Management Console.

Cluster WebUI message

```
Failed to start the resource awsvip1. (50 : The vpc ID 'vpc-xxxxxxxx' does␣
↪not exist)
```

Possible cause

The specified VPC ID might not be correct or might not exist.

Solution

Specify a correct VPC ID.

Cluster WebUI message

```
Failed to start the resource awsvip1. (50 : The networkInterface ID 'eni-
↪xxxxxxxx' does not exist)
```

Possible cause

The specified ENI ID might not be correct or might not exist.

Solution

Specify a correct ENI ID.

Cluster WebUI message

```
Activating awsvip1 resource has failed.(50 : You are not authorized to␣
↪perform this operation.)
```

Possible cause

If the ReplaceRoute right of an IAM role can be exercised only on a route table specified in a resource in the IAM policy, the route table might have an error or lack of its settings.

Solution

Of all route tables under a specified VPC, an AWS virtual IP resource updates only ones that include specified virtual IP address entries.

For all such route tables to be updated, give permission to the resource in the IAM policy.

Cluster WebUI message

```
Failed to start the resource awsvip1. (9 : Timeout occurred.)
```

Possible cause

Any of the following might be the cause.

- The AWS CLI command might not be able to communicate with the regional endpoint, due to a misconfiguration of the route table or NAT on the OS or due to a misconfiguration of the proxy server on EXPRESSCLUSTER.
- Delay caused by the heavily loaded node.

Solution

Check the following:

- The routing for the NAT gateway has been set up.
- The packet is not excluded by filtering.
- Check the settings of the route table or NAT on the OS or those of the proxy server on EXPRESSCLUSTER.
- When the node is heavily loaded, remove the causes.

Cluster WebUI message

```
Failed to start the resource awsvip1. (53 : The VIP address belongs to a␣
↪VPC subnet.)
```

Possible cause

The specified VIP address is not appropriate because it is within of the VPC CIDR range.

Solution

Specify an IP address out of the VPC CIDR range as the VIP address.

- The AWS Virtual IP resource is running normally, but ping cannot reach the VIP address.

  Cluster WebUI message

  ```
  -
  ```

  Possible cause

  Source/Dest. Check of the ENI set to the AWS virtual IP resource is enabled.

  Solution

  Disable Source/Dest. Check of the ENI set to the AWS virtual IP resource.

- The AWS Virtual IP monitor resource enters the error state.

  Cluster WebUI message

```
Monitor awsvipw1 detected an error. (56 : The routing for VIP was changed.)
```

Possible cause
In the route table, the target of the VIP address corresponding to the AWS virtual IP resource has been changed to another ENI ID for some reason.

Solution

When an error is detected, the AWS virtual IP resource is restarted automatically and the target is updated to a correct ENI ID.
Check whether another HA cluster uses the same VIP address mistakenly and so on.

- Failed to start the AWS Elastic IP resource.

Cluster WebUI message

```
Failed to start the resource awseip1. (51 : The AWS CLI command was not found.)
```

Possible cause
The AWS CLI has not been installed, or the path does not reach aws.exe.

Solution
Check the following:

- Confirm that the AWS CLI are installed.
- Confirm that the paths to aws.exe are set to the environment variable PATH.

Cluster WebUI message

```
Failed to start the resource awseip1. (50 : The AWS CLI command failed.)
```

Possible cause
Any of the following might be the cause.

- The AWS CLI has not been set up: aws configure has not been run.
- The AWS CLI configuration file (file under `%SystemDrive%\Users\Administrator\.aws`) could not be found. (A user other than Administrator ran aws configure.)
- The specified AWS CLI settings (such as a region, access key ID, and secret key) are not correct.
- (For an operation using an IAM role) An IAM role has not been set to the instance.
  Access the URL below from the corresponding instance and then check whether the given IAM role name is displayed. If the message "404 Not Found" appears, no IAM role has been set.
  http://169.254.169.254/latest/meta-data/iam/security-credentials/
- The specified VPC ID or ENI ID is invalid.
- The regional endpoint has been stopped due to maintenance or failure.
- An issue of the communication path to the regional endpoint.
- Delay caused by the heavily loaded node.

Solution

Check the following:

- Correct the AWS CLI settings. Then confirm that the AWS CLI works successfully.
- When the node is heavily loaded, remove the causes.
- For an operation using an IAM role, check the settings on the AWS Management Console.

Cluster WebUI message

```
Failed to start the resource awseip1. (50 : The allocation ID 'eipalloc-
↪xxxxxxxx' does not exist  )
```

Possible cause

The specified EIP allocation ID might not be correct or might not exist.

Solution

Specify a correct EIP allocation ID.

Cluster WebUI message

```
Failed to start the resource awseip1. (50 : The networkInterface ID 'eni-
↪xxxxxxxx' does not exist)
```

Possible cause

The specified ENI ID might not be correct or might not exist.

Solution

Specify a correct ENI ID.

Cluster WebUI message

```
Failed to start the resource awseip1. (53 : Timeout occurred.)
```

Possible cause

Any of the following might be the cause.

- The AWS CLI command might not be able to communicate with the regional endpoint, due to a misconfiguration of the route table or NAT on the OS or due to a misconfiguration of the proxy server on EXPRESSCLUSTER.
- Delay caused by the heavily loaded node.

Solution

Check the following:

- Confirm that a public IP is assigned to each instance.
- Confirm that the AWS CLI works normally in each instance.
- Check the settings of the route table or NAT on the OS or those of the proxy server on EXPRESSCLUSTER.
- When the node is heavily loaded, remove the causes.

- The AWS Elastic IP monitor resource enters the error state.

  Cluster WebUI message

  ```
  Monitor awseipw1 detected an error. (52 : The EIP address does not exist.)
  ```

  Possible cause
  The specified ENI ID and elastic IP have been deassociated for some reason.

  Solution

  When an error is detected, the AWS elastic IP resource is restarted automatically and the specified ENI ID and elastic IP are associated.
  Check whether another HA cluster uses the same EIP allocation ID mistakenly and so on.

- The AWS secondary IP resource fails to be started.

Cluster WebUI message

`Activating awssip1 resource has failed.(50 : The AWS CLI command is not found.)`

Possible cause
The AWS CLI has not been installed, or the path does not reach aws.exe.

Solution
Check the following:

- Confirm that the AWS CLI are installed.
- Confirm that the paths to aws.exe are set to the environment variable PATH.

Cluster WebUI message

`Activating awssip1 resource has failed.(54 : Failed to process checking DHCP.)`

Possible cause

The private IP address of the network adapter has not been configured statically.

Solution

Set up the private IP address of the network adapter statically.

Cluster WebUI message

```
Activating awssip1 resource has failed.(55 : Failed to assign the secondary IP␣
↪address on the AWS side.(Address does not fall within the subnet's address␣
↪range))
```

Possible cause

The specified secondary IP address is invalid.

Solution

Specify a valid secondary IP address.

Cluster WebUI message

```
Activating awssip1 resource has failed. (68 : Failed to obtain a primary␣
↪private IP address.(The AWS CLI command failed.) )
```

Possible cause

Any of the following might be the cause.

- The AWS CLI has not been set up: aws configure has not been run.
- The AWS CLI configuration file (file under `%SystemDrive%\Users\Administrator\.aws`) could not be found. (A user other than Administrator ran aws configure.)
- The specified AWS CLI settings (such as a region, access key ID, and secret key) are not correct.
- (For an operation using an IAM role) An IAM role has not been set to the instance.
  Access the URL below from the corresponding instance and then check whether the given IAM role name is displayed. If the message "404 Not Found" appears, no IAM role has been set.
  http://169.254.169.254/latest/meta-data/iam/security-credentials/
- The specified Secondary IP is invalid.
- The regional endpoint has been stopped due to maintenance or failure.
- An issue of the communication path to the regional endpoint.
- Delay caused by the heavily loaded node.

Solution

Check the following:

- Correct the AWS CLI settings. Then confirm that the AWS CLI works successfully.
- When the node is heavily loaded, remove the causes.
- For an operation using an IAM role, check the settings on the AWS Management Console.

Cluster WebUI message

```
Activating awssip1 resource has failed.(68 : Failed to obtain a primary private␣
↪IP address.(The networkInterface ID 'eni-xxxxxxxx' does not exist) )
```

Possible cause

The specified ENI ID may be incorrect or not exist.

Solution

Specify a valid ENI ID.

- The AWS secondary IP monitor resource becomes abnormal.

Cluster WebUI message

```
Detected an error in monitoring awssip1w. (58 : Failed to process checking the␣
↪secondary IP address on the OS side.)
```

Possible cause

The specified secondary IP address has been deleted for some reason.

Solution

Detecting the abnormality automatically restarts the AWS secondary IP resource and assigns the specified secondary IP address.

Identify what caused the deletion of the secondary IP address by, for example, checking whether the secondary IP address is being used elsewhere.

- Failed to start the AWS DNS resource

Cluster WebUI message

```
Failed to start the resource awsdns1. (52: The AWS CLI command is not found.)
```

Possible cause

The AWS CLI has not been installed, or the path does not reach aws.exe.

Solution

Check the following:

- Confirm that the AWS CLI are installed.
- Confirm that the paths to aws.exe are set to the environment variable Path.

Cluster WebUI message

```
Failed to start the resource awsdns1. (50: The AWS CLI command failed.)
```

Possible cause

Any of the following might be the cause.

- The AWS CLI has not been set up: aws configure has not been run.
- The AWS CLI configuration file (file under `%SystemDrive%\Users\Administrator\.aws`) could not be found. (A user other than Administrator ran aws configure.)
- The specified AWS CLI settings (such as a region, access key, and secret key ID) are not correct.
- (For an operation using an IAM role) An IAM role has not been set to the instance.
  Access the URL below from the corresponding instance and then check whether the given IAM role name is displayed. If the message "404 Not Found" appears, no IAM role has been set.
  http://169.254.169.254/latest/meta-data/iam/security-credentials/
- The specified resource record set is invalid.
- The regional endpoint has been stopped due to maintenance or failure.
- An issue of the communication path to the regional endpoint.

- Delay caused by the heavily loaded node.
- Route 53 cannot be accessed or does not respond.
- No VPC to which the HA instance belongs is added to a VPC targeted in the hosted zone of Route 53.
- DNS name resolution is not enabled in the VPC to which the HA instance belongs.
- The value of **Resource Record Set Name** is specified in capital letters.
- The preferred DNS server is incorrectly set in the TCP/IPv4 properties of the corresponding network.
- On the terminal of the node (instance), manually execute the following command:

  ```
  > aws route53 list-resource-record-sets --hosted-zone-id <hosted-zone ID>
  ```

  If the error message "Could not connect to the endpoint URL" appears, the possible cause is either of the following:
  - If you are using a VPC endpoint, which does not support the Route 53 service, AWS DNS resources/monitor resources are unavailable.
  - If you are not using a VPC endpoint, there may be some issue of the AWS configuration.

Solution

Check the following:

- Correct the AWS CLI settings. Then confirm that the AWS CLI works successfully.
- When the node is heavily loaded, remove the causes.
- In applicable Hosted Zone of the Route 53 Management Console, check that the necessary VPC is added to **Associated VPC**.
- On the VPC Management Console, check that **enableDnsSupport** is enabled in the properties of the current VPC. If **enableDnsSupport** is intentionally disabled, set an appropriate DNS resolver for the record set added in the AWS DNS resource by the instance.
- Specify the value of **Resource Record Set Name** in lowercase letters.
- Correct the settings of the preferred DNS server.
- If you are using a VPC endpoint, consider changing to any of the following methods: a NAT gateway, or proxy server. If you are not using a VPC endpoint, consult AWS.
- For an operation using an IAM role, check the settings on the AWS Management Console.

Cluster WebUI message

```
Failed to start the resource awsdns1. (50: No hosted zone found with ID:
↪%1)
```

Possible cause

The specified hosted zone ID might not be correct or might not exist.

Solution

Specify a correct hosted zone ID.

Cluster WebUI message

```
Failed to start the resource awsdns1. (51: Timeout occurred.)
```

Possible cause

Any of the following might be the cause.

- The AWS CLI command might not be able to communicate with the regional endpoint, due to a misconfiguration of the route table or NAT on the OS or due to a misconfiguration of the proxy server on EXPRESSCLUSTER.
- Delay caused by the heavily loaded node.
- Delayed processing on the Route 53 endpoint side.
- Delayed access to the instance metadata by the AWS CLI.

Solution

Check the following:

- The routing for the NAT gateway has been set up.
- The packet is not excluded by filtering.
- Check the settings of the route table or NAT on the OS or those of the proxy server on EXPRESSCLUSTER.
- The value of **Timeout** for **Monitor (common)** in the AWS environment is set at or larger than that of the time required for running the AWS CLI. Measure the required time by manually executing the AWS CLI. The AWS DNS monitor resource runs the following AWS CLI:

```
> aws route53 list-resource-record-sets
```

- For an operation using an IAM role: When running the AWS CLI, the AWS DNS resource and monitor resource of EXPRESSCLUSTER acquires credentials (such as an access key ID) from the instance metadata.

  Check if access to the instance metadata is not delayed, by manually determining the time required for executing the commands below.

  If running either of the commands is delayed, the access to the instance metadata is delayed.

  If the delay is confirmed, allow an IAM user to access the instance metadata--by running the aws configure command to add the settings of the access key ID and secret access key to each of the cluster nodes. This may reduce the occurrence of timeouts.

  - On each of the cluster nodes, run the curl command or use a browser to access the URL: http://169.254.169.254/latest/meta-data/

  - On any of the cluster nodes, run the command: aws configure list

---

- Despite the normal operation of the AWS DNS resource, it takes time to resolve names on clients.

Cluster WebUI message

-

Possible cause

Any of the following might be the cause:

  – Due to the specification of Route 53, it takes up to 60 seconds to propagate its settings to all the authoritative servers. Refer to the following:

https://aws.amazon.com/route53/faqs/

Amazon Route 53 FAQs

Q. How quickly will changes I make to my DNS settings on Amazon Route 53 propagate globally?

- The OS-side resolver takes time.
- During a failover, the AWS DNS resource takes time to delete and create resource record sets.
  If the **Delete a resource record set at deactivation** checkbox is checked: A resource record set deleted on a failover source with the AWS DNS resource deactivated is created on a failover destination with the AWS DNS resource activated. This may delay name resolution.
  If the checkbox is not checked: No resource record set is deleted even with the AWS DNS resource deactivated or with the cluster stopped, and only the IP address of the corresponding resource record set is updated. This may shorten the time before names can be resolved. Even after the AWS DNS resource is deactivated or the cluster is stopped, names are resolved.
- A large value of **TTL** for the AWS DNS resource.
- A small value of **Start Monitor Wait Time** for the AWS DNS monitor resource.
  If a name resolution is tried prior to the completion of Route 53 change propagation, the DNS returns NXDOMAIN (non-existing domain). In this case, the name resolution fails until the valid period of the negative cache (e.g. 900 seconds by default in Windows) expires.
  Therefore, with **Start Monitor Wait Time** set at a small value, a name resolution may take a long time.

Solution

Check the following:

- Review the settings of the OS-side resolver.
- Uncheck the **Delete a resource record set at deactivation** checkbox of the AWS DNS resource.
- Set **TTL** at a smaller value for the AWS DNS resource.
- Set **Start Monitor Wait Time** at an allowable large value for the AWS DNS monitor resource.

- The AWS DNS monitor resource enters the error state

Cluster WebUI message

```
Monitor awsdnsw1 detected an error. (52: The resource record set in Amazon␣
↪Route 53 does not exist.)
```

Possible cause

Any of the following might be the cause.

- In the hosted zone, the resource record set corresponding to the AWS DNS resource has been deleted for some reason.
- Immediately after the AWS DNS resource is activated, if the AWS DNS monitor resource starts monitoring prior to the propagation of changed DNS settings in Route 53, the monitoring fails due to inability in resolving names. Refer to "Getting Started Guide -> "Notes and Restrictions" -> "Setting up AWS DNS monitor resources".
- Of the IAM policy, the following is not set: route53:ChangeResourceRecordSets and route53:ListResourceRecordSets.
- No VPC to which the HA instance belongs is added to a VPC targeted in the hosted zone of Route 53.

- The DNS name specified in the **Resource Record Set Name** does not have a dot (.) at the end.

Solution

Check the following:

- No other HA clusters use the same resource record set by mistake. (If used, that is a cause of the deleted resource record set.)
- The value of **Start Monitor Wait Time** of the AWS DNS monitor resource is set larger than that of the time to propagate changed DNS settings in Route 53.
- The following is set in the IAM policy: route53:ChangeResourceRecordSets and route53:ListResourceRecordSets.
- In applicable Hosted Zone of the Route 53 Management Console, the necessary VPC is added to **Associated VPC**.
- The DNS name specified in the **Resource Record Set Name** is an FQDN, and has a dot (.) at the end.

Cluster WebUI message

```
Monitor awsdnsw1 detected an error. (53: IP address different from the␣
↪setting is registered in the resource record set of Amazon Route 53.)
```

Possible cause

In the hosted zone, the IP address of the resource record set corresponding to the AWS DNS resource has been deleted for some reason.

Solution

Check whether another HA cluster uses the same resource record set mistakenly and so on.

Cluster WebUI message

```
Monitor awsdnsw1 detected an error. (54: Failed to resolve domain name.)
```

Possible cause

The DNS query using the DNS name registered in the hosted zone as resource record set failed to check the name resolution for some reason.

Solution

Check the following:

- If there are no errors in the resolver settings.
- If there are no errors in the network settings.
- If the domain query is set to refer to Amazon Route 53 name server (NS) based on the NS record setting of registrar when Public Host Zone is used.

Cluster WebUI message

```
Monitor awsdnsw1 detected an error. (55: IP address which is resolved␣
↪domain name from the DNS resolver is different from the setting.)
```

Possible cause
The IP address obtained by name resolution check with the DNS name registered in the Hosted Zone as the resource record set is not correct.

Solution
Check the following:

- If the resolver setting is correct.
- If there are no entries related to the DNS name in the hosts file.

- The AWS DNS monitor resource enters the warning or error state.

  Cluster WebUI message

  [Warning]

  ```
  Monitor awsdnsw1 is in the warning status. (151 : Timeout occurred)
  ```

  [Error]

  ```
  Monitor awsdnsw1 detected an error. (51 : Timeout occurred)
  ```

  Possible cause
  Any of the following might be the cause.

  – The AWS CLI command might not be able to communicate with the regional endpoint, due to a misconfiguration of the route table or NAT on the OS or due to a misconfiguration of the proxy server on EXPRESSCLUSTER.

  – Delay caused by the heavily loaded node.

  – Delayed processing on the Route 53 endpoint side.

  – Delayed access to the instance metadata by the AWS CLI.

  Solution
  Check the following:

  – The routing for the NAT gateway has been set up.

  – The packet is not excluded by filtering.

  – Check the settings of the route table or NAT on the OS or those of the proxy server on EXPRESSCLUSTER.

  – The value of **Timeout** for **Monitor (common)** in the AWS environment is set at or larger than that of the time required for running the AWS CLI. Measure the required time by manually executing the AWS CLI. The AWS DNS monitor resource runs the following AWS CLI:

  ```
  > aws route53 list-resource-record-sets
  ```

  – For an operation using an IAM role: When running the AWS CLI, the AWS DNS resource and monitor resource of EXPRESSCLUSTER acquires credentials (such as an access key ID) from the instance metadata.

  Check if access to the instance metadata is not delayed, by manually determining the time required for executing the commands below.

  If running either of the commands is delayed, the access to the instance metadata is delayed.

If the delay is confirmed, allow an IAM user to access the instance metadata--by running the aws configure command to add the settings of the access key ID and secret access key to each of the cluster nodes. This may reduce the occurrence of timeouts.

- On each of the cluster nodes, run the curl command or use a browser to access the URL: http://169.254.169.254/latest/meta-data/

- On any of the cluster nodes, run the command: aws configure list

---

- The LB probe port resource becomes abnormal.

Cluster WebUI message

[Error]

`Port <port number> is already used.`

Possible cause

The port is already being used.

Solution

Check if the specified port is being used by another process.

- The LB probe port monitor resource becomes abnormal.

Cluster WebUI message

[Error]

`Port <port number> is closed.`

Possible cause

The port is already being used.

Solution

Check if the specified port is being used by another process.

- The LB probe port monitor resource shows a warning or error.

Cluster WebUI message

[Error]

`Timeout of waiting port <port number> occurred.`

Possible cause

The health check request was not received from the load balancer within the timeout period.

Solution

Check the following:

- There are no errors in the network settings

- There are no errors in the load balancer settings

- The AWS AZ monitor resource enters the warning or error state.

  Cluster WebUI message

  [Warning]

  ```
  Monitor awsazw1 is in the warning status. (105 : the AWS CLI command failed.
  ↪)
  ```

  [Error]

  ```
  Monitor awsazw1 detected an error. (5 : the AWS CLI command failed.)
  ```

  Possible cause

  Any of the following might be the cause.

  - The AWS CLI has not been set up: aws configure has not been run.
  - The AWS CLI configuration file (file under `%SystemDrive%\Users\Administrator\.aws`) could not be found. (A user other than Administrator ran aws configure.)
  - The specified AWS CLI settings (such as a region, access key ID, and secret key) are not correct.
  - (For an operation using an IAM role) An IAM role has not been set to the instance.
    Access the URL below from the corresponding instance and then check whether the given IAM role name is displayed. If the message "404 Not Found" appears, no IAM role has been set.
    http://169.254.169.254/latest/meta-data/iam/security-credentials/
  - The specified AZ is invalid.
  - The regional endpoint has been stopped due to maintenance or failure.
  - An issue of the communication path to the regional endpoint.
  - Delay caused by the heavily loaded node.

  Solution

  Check the following: - Correct the AWS CLI settings. Then confirm that the AWS CLI works successfully. - When the node is heavily loaded, remove the causes. - If the warning frequently appears, it is recommended to change to **Disable recovery action (Display warning)**. Even if you do it, it is possible to detect errors except those caused by delayed response and by failure in running the AWS CLI on the monitor resource. - For an operation using an IAM role, check the settings on the AWS Management Console.

Cluster WebUI message

[Warning]

```
Monitor awsazw1 is in the warning status. (105 : Invalid availability␣
↪zone: [ap-northeast-1x]  )
```

[Error]

```
Monitor awsazw1 detected an error. (5 : Invalid availability zone: [ap-
↪northeast-1x])
```

Possible cause
The specified AZ might not be correct or might not exist.

Solution
Specify a correct AZ.

Cluster WebUI message

[Warning]

```
Monitor awsazw1 is in the warning status. (106 : Timeout occurred.)
```

[Error]

```
Monitor awsazw1 detected an error. (6 : Timeout occurred.)
```

Possible cause
Any of the following might be the cause.

- The AWS CLI command might not be able to communicate with the regional endpoint, due to a misconfiguration of the route table or NAT on the OS or due to a misconfiguration of the proxy server on EXPRESSCLUSTER.
- Delay caused by the heavily loaded node.

Solution
Check the following:

- The routing for the NAT gateway has been set up.
- The packet is not excluded by filtering.
- Check the settings of the route table or NAT on the OS or those of the proxy server on EXPRESSCLUSTER.
- The value of **Timeout** for **Monitor (common)** in the AWS environment is set at or larger than that of the time required for running the AWS CLI. Measure the required time by manually executing the AWS CLI. The AWS AZ monitor resource runs the following AWS CLI:

```
> aws ec2 describe-availability-zones
```

- When the node is heavily loaded, remove the causes.

CHAPTER

TEN

NOTES AND RESTRICTIONS

10.1 Notes on Using EXPRESSCLUSTER in the VPC

Note the following points when using EXPRESSCLUSTER in the VPC environment. **Access from the Internet or different VPC**

NEC has verified that the AWS specifications do not allow clients on the internet or different VPC to access the server instance via the VIP address assigned by the AWS Virtual IP resource. In case of accessing from the client on Internet, specify the EIP address assigned by the AWS Elastic IP resource. In case of accessing from the client on different VPC, specify the DNS name registered to Amazon Route 53 with AWS DNS resource and then make an access via **VPC Peering Connection**.

Access from different VPC via VPC peering connection

AWS Virtual IP resources cannot be used if access via a VPC peering connection is necessary. This is because it is assumed that an IP address to be used as a VIP is out of the VPC range and such an IP address is considered invalid in a VPC peering connection. If access via a VPC peering connection is necessary, use the AWS DNS resource that use Amazon Route 53.

Using VPC endpoint

By using VPC endpoint, it is able to control Amazon EC2 services of AWS CLI without preparing proxy server or NAT, even on the private network. Therefore, in the case of "4. *Constructing an HA cluster based on VIP control*", it is able to use VPC endpoint instead of NAT. When the VPC endpoint is created, the name which ends in ".ec2" must be selected.

Moreover, even when VPC endpoint is used, NAT gateway etc. will be required if internet access (for online update of instance, module download etc.) or access to AWS cloud service which is not supported by VPC endpoint are needed.

For EXPRESSCLUSTER, the VPC endpoint cannot be explicitly specified.
Use the VPC endpoint automatically selected by the AWS CLI.

Restrictions on the group resource and monitor resource functions

Refer to the following:

- Getting Started Guide
  -> Notes and Restrictions
  -> Setting up AWS Elastic IP resources
  -> Setting up AWS Virtual IP resources
  -> Setting up AWS Secondary IP resources

-> Setting up AWS DNS resources
-> Setting up AWS DNS monitor resources

Mirror disk performance

If an HA cluster is constructed in a Multi-AZ configuration, the instances are located at long distances from each other, causing a TCP/IP response delay. This might affect a mirroring operation.

Also, the usage of other systems affects the mirroring performance due to multi-tenancy. Therefore, the difference in the mirror disk performance in a cloud environment tends to be larger than that in a physical or general virtualized environment (non-cloud environment) (that is, the degradation rate of the mirror disk performance tends to be larger).

Take this point into consideration at the design phase if priority is put on writing performance in your system.

Shutting down OS from the outside of cluster

In the AWS environment, it is technically possible to shutdown OS (stop the instance) from the outside of cluster by using EC2 Management Console, CLI etc.

However, if it is done, the process of stopping the cluster may not be completed properly.

In order to avoid this problem, please use clpstdncnf command. For details of the clpstdncnf command, refer to the following:

Reference Guide
-> "Setting an action for OS shutdown initiated by other than cluster service (clpstdncnf command)"

However, in the AWS environment, if it takes a long time to shutdown OS from EC2 Management Console, AWS CLI etc., AWS may stop the instance forcibly.

AWS does not publish the time which elapses before stopping the instance forcibly, and the time cannot be changed.

Preventing a failover caused by a stopped AWS endpoint

To prevent a failover caused by AWS endpoint maintenance/outages or network routing issues/delays, set **Action when AWS CLI command failed to receive response** for the AWS DNS monitor resource to either **Disable recovery action (Display warning)** or **Disable recovery action (Do nothing)**. This is because AWS DNS monitor resources use the AWS CLI to check the existence of resource record sets.

If the warning message appears frequently, we recommend selecting **Disable recovery action (Do nothing)**.

CHAPTER

ELEVEN

LEGAL NOTICE

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CHAPTER

TWELVE

REVISION HISTORY

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