As global air travel rebounds, governments face a daunting task: streamlining immigration and customs while maintaining security. There has been a sharp increase in the number of passengers who choose electronic options for immigration and customs. It is vital to ensure smooth and efficient procedures.

NEC’s "Immigration and Customs Declaration KIOSKs" offer a revolutionary approach. Travelers register their passport, face, and fingerprint details at the KIOSKs. This information is then linked with the systems used by the Immigration Services Agency and Japan Customs, realizing one-stop immigration and customs declaration procedures. Redundant procedures like presenting passports multiple times are eliminated, significantly reducing processing time and airport congestion.

We see great value in this solution for maintaining strict immigration, while offering travelers a simple way to complete procedures.

Shinichi Yamada  
Border Management Division  
Immigration Department  
Immigration Services Agency  

A drive towards greater sustainability by NEC

- **Efficiency**: Less processing time means lower energy consumption, contributing to a greener future.
- **Diversity**: Each kiosk comes equipped with multiple cameras that accommodate users regardless of their height or whether they are using wheelchairs, as well as support functions that provide operational assistance through animated and audio guidance, providing a smooth experience for many users.