

## R&D Activities that Drive NEC's Growth

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## **NEC's Social Value Creation**

#### Use the power of ICT to help solve society's future challenges



### Key domains in Social Value Creation

#### Solutions for society through seven themes for social value creation





## IoT as a Driver of Social Transformation

# The key to resolving social challenges will be the fourth industrial revolution brought about by IoT



#### IoT, which is to be the driver for transformation

The key to resolving social challenges will be the fourth industrial revolution brought about by IoT





#### Enhanced ability to resolve challenges by higher level of intelligence

The ability to take on greater challenges, based on a deep understanding of the real world, by spawning advanced knowledge from real-world data



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Social value creation through NEC's ICT technology that enables a deep understanding of physical things in the real world



#### The social value creation process brought about by ICT in the world of IoT

Provide safety, security, efficiency and equality to life and industries by having a deep understanding of the real world through IoT and working on it



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## NEC R&D policies for contributing to NEC's growth

NEC's "Value Co-creation Laboratories" for driving growth
(1) Concentrate to deliver high value solutions
(2) Deliver core competency with No.1/Only 1 technologies
(3) Co-create strong solutions with our partners and customers



## R&D policies toward further growth

Drive NEC's growth by focusing on the domains in which NEC can offer high value and refine solutions to the point where customers' essential challenges are resolved





## [Case Study] Value enhancement at a large-scale plant

Enhance value ranging from facility maintenance to revolutionizing the main business operation by combining core technologies, such as visualization, analyses and security



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## Strengthen solutions with great business potential

Contribute to strengthening NEC's business competitiveness by focusing on activities that reinforce solutions towards businesses with high potentials



## Accelerated creation of social solutions through projects

Introduce the project-style solution creation process that has been successful at NEC Laboratories Singapore to all NEC research laboratories to accelerate activities for creating solutions

(1) Solu	ution design	(2) Solution creation		
<ul> <li>Thorough understanding customers' issues</li> <li>Go to customer sites to thoroughly understand the operations</li> <li>Uncover root-cause issues</li> </ul>	of Solution design • Design strong "One" solutions and create scenarios for value enhancement to • Properly identify	<ul> <li>Core technology development</li> <li>NEC focuses on No.1/Only 1 technologies</li> <li>Gather core technologies from NEC's global laboratories</li> </ul>	<ul> <li>Open innovation</li> <li>Procure technologies other than those of our focus from partners</li> </ul>	
operations	technologies as Make or Buy			
Case study NEC Laboratories Singapore Public transportation management project	Customer (1) M Go into Singaporean bus company	VEC aboratories Singapore roject leader (2) C • NEC C	Development of core technologies Central Research Laboratories Laboratories Europe Laboratories America Inc. Dpen innovation Japore Management versity	

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#### Major business achievements (2015)

Seven themes for Business track record No.1/Only 1 technology Partners/customers social value creation Technology validation of landslide risk estimation at Only 1 Data analysis technology Town of Tsuwano, Shimane Prefecture local authorities both in Japan and overseas Sustainable Earth Established face recognition technology development The Department of Face recognition Federal Revenue of (No.1) center and introduced face recognition solutions at Brazi Safer Cities & airports in Brazil, etc. Crowd behavior Built Comprehensive Disaster Control System Only 1 Toshima-ku, Tokyo Public Services analysis in Toshima Ward Only 1 Hybrid sensor Sutton and Lifeline. Validating optimal water supply facilities East Surrey Water, Infrastructure Only 1 **Predictive Robust** United Kingdom management in cities and towns in the UK Optimization Framework East Japan Railway Leading commercialization Delivered over 250 SDN systems globally SDN\* Company, etc. Communication Companies Started offering NEC Industrial IoT, a next-**Object fingerprint** Only 1 participating in NEC's generation manufacturing solution manufacturing co-Industry Only 1 **Invariant analysis** creation program Eco-System • Started offering a solution for Heterogeneous mixture learning **NEC Fielding, Ltd** Only 1 predicting demand for repair parts Textual Entailment Sumitomo Mitsui Work Style Released customers' voice analysis solution No.1 Recognition **Banking Corporation**  4K terrestrial broadcast test conducted with the Figh **Ouality** of Speed Ultra high-resolution **Chilevision in Chile** Life. largest commercial television broadcaster in Chile compression technolog ※: Software-Defined Networking Orchestrating a brighter world NEC

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#### Value creation process by ICT

Enable enhancement of social value by refining NEC's No.1/Only 1 core technologies that support social value creation



#### NEC's No.1/Only 1 core technologies that realize value enhancement





\*1 : Ranked 1st three consecutive times in task assessment as sponsored by National Institute of Standards and Technology (NIST) of the US \*2 : As of November 2015 based on research by NEC \*3: Ranked 1st in task assessment as sponsored by National Institute of Standards and Technology (NIST) of the US (2012) \*4: As of November 2013 based on research by NEC \*5: CyberWorkBench

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Create major businesses by leveraging accumulated technology and business track record over half a century and AI technologies that rank at the top around the world



#### Case study (1) In pursuit of value enhancement - Mechanics of water management



#### Problems that arise when not controlled appropriately



Leakage due to deteriorating pipes



Lack of water supply (water outage)

Reduced electric power efficiency due to oversupply of water

• Rate of water leakages: London: 15%, Japan: 7% 60 years ago (amount of loss at 15.0 billion yen/year in cases where total water supply volume in one city is 500 million m<sup>3</sup>/year, water leakage rate at 20% and production cost at 150 yen/m<sup>3</sup>)

• Electric power usage volume at water supply facility: Total of 7.5 billion kWh/year for all of Japan (around 1% of nationwide electric power usage volume)



#### Case study (1) In pursuit of value enhancement – Smart water management

- Innovate operation by value enhancement through automated optimization of a water supply plan
- Evolve AI technology from analysis of complex systems to a control plan



Applications of predictive robust optimization framework technology

Points regarding predictive robust optimization framework technology

#### Realize large-scale, advanced decision-making with high speed and high accuracy

Dynamic water supply plan in cities



Electric power costs cut by 20% by prolonging the life of the water supply system

#### Dynamic pricing



11% improvement in retail store sales (speedily create price strategy in less than one second)





Improvement in the number of commuters traveling comfortably without having to wait

#### Maintenance plan for facilities





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#### Case study (2) In pursuit of value enhancement - Safer Cities

Detect suspicious behavior even among those not registered on a list by utilizing strength in recognition technology in a spatial-temporal context → Enables upfront crime prevention

Early resolution of criminal investigation

Value Enhancement

Upfront crime prevention

Detect suspects registered on a black list

Face recognition technology (still images)

#### Blacklist



Adopted by international airports, such as in Brazil, around the world Detect "unregistered suspicious persons" who are behaving in a questionable manner

> Profiling across Spatio-Temporal data (video)





Lost tourists who are going back and forth



#### Application of technology on Profiling Across Spatio-Temporal Data

#### Points regarding Profiling Across Spatio-Temporal Data technology

#### Categorize specific movement patterns from visual footage data of a great number of people in real time with high accuracy





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#### Strengthen platform technologies that support value enhancement

Strengthen "real-time, dynamic, remote, and secure," which are sources of value creation, and thoroughly utilize broad and large-scale information from IoT for value enhancement



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#### Strengthen computing that supports value enhancement

Processing dispersed among devices that are partial to the real world as a way to respond in real time to changes in the real world; small-scale intellectual processing realized with low electric power consumption level





### Strengthen networking that supports value enhancement

Offer ICT infrastructure that responds to various application requirements in a flexible and secure manner through progress in layer integration



#### Strengthen security that supports value enhancement

Integrated real-world/cyber-world integrated security that guarantees stable operations, not only for protection in cyber space, but also various social systems in the real world



## New service creation through the evolution of platforms

#### Realizing an ICT platform that operates in real time and is dynamic, remote and secure based on service requirements



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### Advanced technology research into the future

Work on advanced technology that brings about a future breakthrough by rendering the world view of technology and its evolution as well as utilizing open innovation

	To present	2017	2020	2025	
Pervasive Connectivity	Things are connected	Contexts are connected			
Augmented Wisdom	Analysis/ recognition	Understanding of contexts	Assumption/ Decisions		
Service-Oriented Hardware	Utilization of software	Utilization of services			
Adaptive Robotics	Partially operated		Autonomous cooperation		
Brain-Inspired Computing	Left brain work			Right brain work	
Cloud to the Edge	Concentrated on data center	Data center/ Edge linkage	Deconcentration of function		
Holistic Security	Cyber security	IoT security	Total security		

Secure dominance in the advanced technology area by strengthening open innovation



#### NEC's social value creation and the direction of AI technology

# NEC is advancing AI technology by looking at the resolution of social challenges from two sides



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#### Resolving social challenges by coordinating human and AI

Resolve issues efficiently by using AI that can support human thinking/reasoning to deal with shortage of talent who can deal with social problems that have become increasingly serious/complex

Shortage of talent who can deal with increasingly serious social challenges



\*Projections by the Cabinet Office





## New challenge – Resolving challenges through support at the wisdom level

Reduce the time required for human and AI to coordinate and resolve a difficult problem for ones without clear single goal, and reduce risk of errors

A problem for which one goal cannot be established Strongly reflect a person's intention in uncertain situations

#### Cooperation between human and AI

Support the expansion of thoughts among people (Machine learning+a: add a new perspective that is aware of people)

Realize the provision of suggestions from various perspectives for decisions made by people

## Approaching the resolution of problems

Understanding through knowledge

#### Learn from past cases

Verify hypotheses through the cooperation between human and AI

(1) Extract causes/create hypotheses Extract causes that will lead to results and create logical solutions

(2) Verify hypotheses/come to agreement Look for something that gives a sense of understanding among people and determine a plan for implementation

## Applicable places for support at the wisdom level

#### Points regarding support at the wisdom level

#### For social challenges that are based on decision-making involving a person's sense of acceptance and agreement, cooperation of AI and humans guides people quickly to solutions, which are more precise and satisfying

#### Management support



Reduce the risk of errors by providing suggestions to matters, such as management decision, for cases without a single clear goal Support new product development



AI coordinates and makes suggestions from different perspectives for cases such as new product development

#### Caring for people



Assist caring for people by respecting the other person's intention

#### Challenges toward new computing for advanced wisdom level processing





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#### Focus on key domains and utilize open innovation

An even more efficient investment in research and development by reinforcing internal resources by focusing on key domains and increasing the use of open innovation



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#### Research on advanced technologies through open innovation

Regarding research on advanced technologies, reinforce the use of large-scale open innovation to accelerate research

	Fogue on		Track record of major areas of cooperation (fiscal 2015)				
=: m	large-sc	arge-scale join	nt projects	Purpose	Policy on cooperation	Content of cooperation	Contact information
Expenses incurred for nternal-external joint projects		Double		Accelerate implementation of advanced technologies	Cooperate with top universities in the world in target domains	<ul> <li>Brain inspired computing</li> <li>Human behavior</li> <li>Programmable materials</li> </ul>	<ul> <li>Osaka University</li> <li>Stanford University</li> <li>MIT Media Lab</li> </ul>
	30% increase			Complement core technologies	Complement NEC's strong technology and cooperate with a research organization that has the potential to lead to greater value	<ul> <li>High-performance/low electric power consumption computing</li> <li>Confidential computing</li> <li>SDN security</li> </ul>	<ul> <li>Osaka University</li> <li>Bar-Ilan University</li> <li>The Swiss Federal Institute of Technology</li> </ul>
	2012 2015 2018 (target)	018 (target)	Accelerate creation of Solutions for Society	Cooperate with advanced customers, research organizations that are working on major social challenges	<ul> <li>Smart water management</li> <li>Public transportation management</li> </ul>	<ul> <li>Sutton and East Surrey Water, UK</li> <li>Imperial College London</li> <li>A bus company in Singapore</li> </ul>	

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Policy on strengthening talent: Strengthen core technologies

## Strengthen hiring and cultivating talent to continue creating strong technology in focus areas

Increase the number of researchers working on focus areas

## Double the number of AI technology researchers



Strengthen Security and Computing areas and concentrate 70% of researchers in focus areas Hire researchers with broad view and Hire deep insights

- Continue the policy to recruit Ph.Ds for more than half of new hires
- Enhance recruits from top universities worldwide

Enhance diversity in specialized fields Hire

- Strengthen hiring from fields of math and sciences who has high potential for data analysis
- Strengthen recruiting from humanities fields to achieve problem-solving solutions based on human-AI cooperation

#### Policy on strengthening talent: Create Solutions for society

Secure and cultivate diversified talent as a way to expand perspectives toward creating new value

Strengthen cultivating global talent Hire Cultivate

Strengthen talent who would work on advanced challenges around the world, such as on smart water management

Actual results showed around 40% in fiscal 2014 70% of researchers to have experience in global operations (goal for fiscal 2018) Strengthen hiring of domain specialists Hire

Strengthen mid-career hires who have experience in social infrastructure operations To drive the creation of projects on Solutions for Society

Cultivate

Cultivate talent who will drive the business

Strengthen capability to drive the business through personnel exchanges between business divisions and Labs Early realization of establishing a business on Solutions for Society

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#### Cultivate talent who will drive business

Strengthen the ability to promote business through personnel exchange between business and research, such as in No.1/Only 1 AI technology, cultivating talent by gifted researchers in security technology





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Strengthen core technologies and create solutions with great business potential

- Accelerate concentration of R&D investments on focus areas, double the number of AI researchers
- Strengthen/cultivate talent who would drive business in key domains, such as AI, security

Expand use of open innovation in research on advanced technologies and aim for efficient R&D with a sense of speed

## Enhance the value of Solutions for Society to bring growth for NEC

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