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# Personal Solutions Business Growth Strategy

April 11, 2011 Personal Solutions Business Unit Senior Vice President Takemitsu Kunio To be a leading global company leveraging the power of innovation to realize an information society friendly to humans and the earth

**NEC Group Vision 2017** 

# The information society friendly to humans and the earth

# Friendly to humans

 An information society that realizes a safe, secure, convenient and rich life with services anyone can use.





- An information society that enables co-existence with the global environment and sustainable growth by efficient use of limited resources.

# NEC aims at the achievement of two information societies through the personal solution business.



#### **1.** Business outline

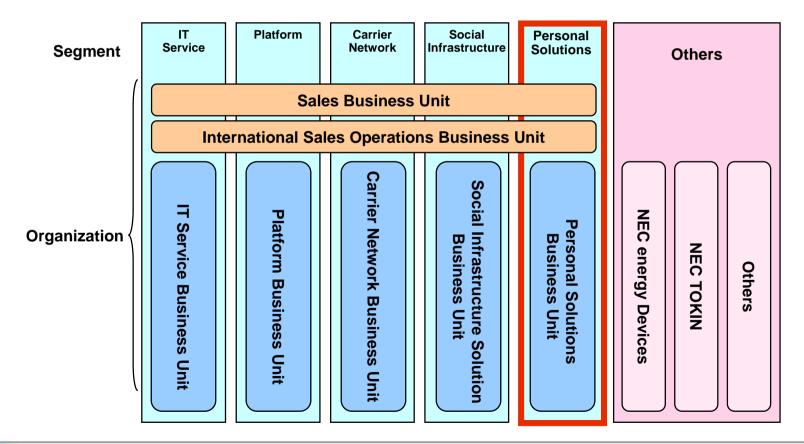
- **2.** Current challenges and business policy
- **3.** Key business strategy
  - 3-1. Global expansion of the mobile phone business
  - 3-2. Starting up and expansion of tablet device business
  - 3-3. Improvement of business operations
- 4. Toward achieving V2012



#### **Business Organization**

# Provide the cloud devices interfacing 'person' and 'things', and the services cooperated with the devices

Number of employees NEC Group:116,000 Business unit:9,500 (consolidated)

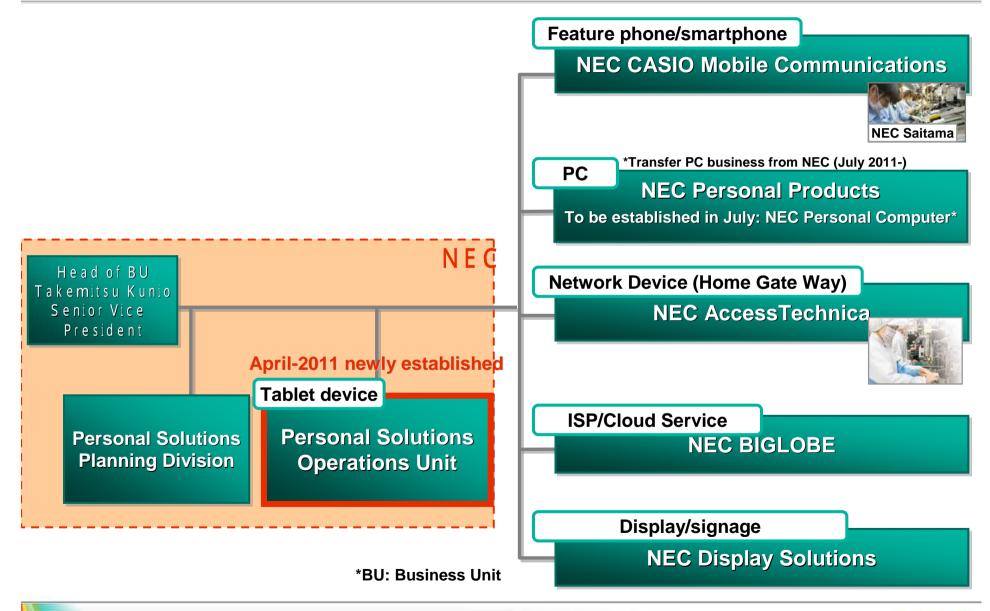


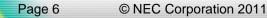


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# **Organization of Personal Solutions Business Unit**



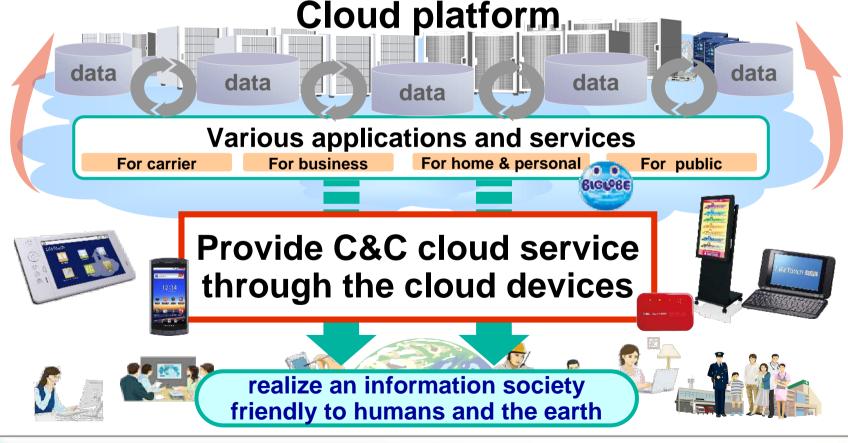


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# C&C Cloud and Personal Solutions business

- Provide cloud devices by making use of NEC's total solution offering from the cloud platform to network and application/service
- Realize the real-time C&C cloud services by providing the cloud devices interfacing "person" and "things"



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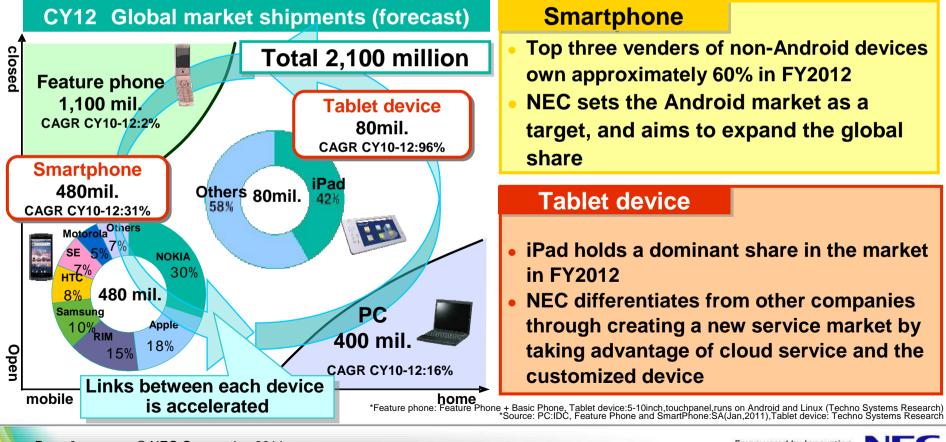
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# Market trend and NEC's direction

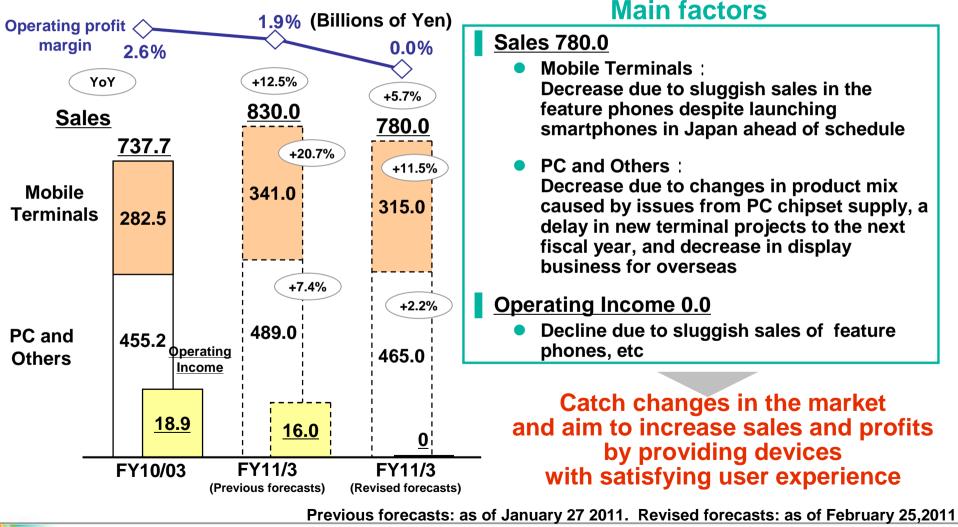
- "Smartphone/Tablet device" market; device area without restrictions of expression and mobility is growing, and connection between each device is accelerated
- NEC focuses on a growing Smartphone/Tablet device market in addition to existing PC/feature phone market





# **Performance of Personal Solutions business**

# FY2010 sales estimate of 780 billion yen, operating income to achieve break even





## **Current position and challenges**

#### Current challenges: seeking economies of scale, creating the added value by the Cloud devices and services, and achieving low cost operation

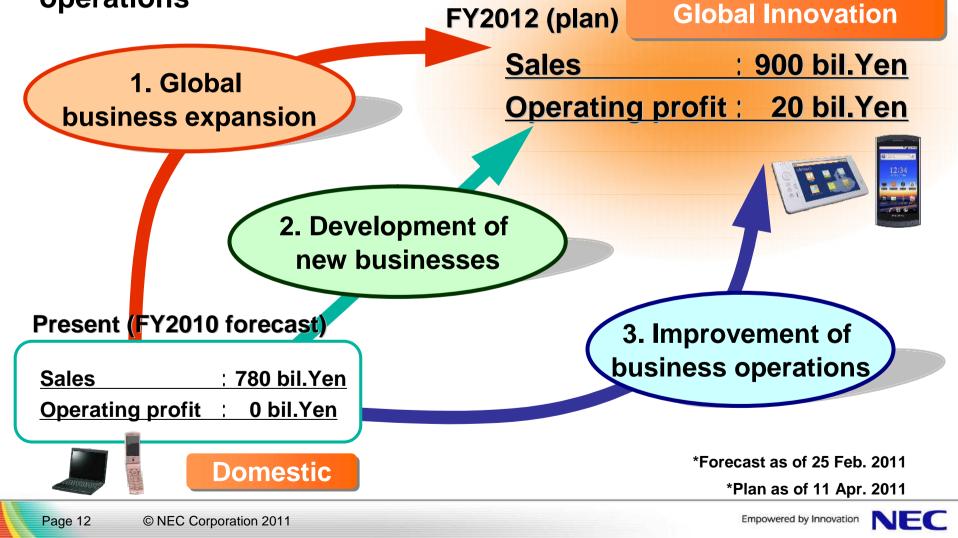
Mobile Phone/PCExisting business• Saturated market growth of domestic mobile phone and PC• Decline of the domestic mobile phone business• Decline of the domestic mobile phone business• Price decline of Mobile and PC• Increase of the development cost• Increase of the development cost• Collaboration with Lenovo on PC business• Creating the added value by the cloud device with the service• Use of ODM/EMS• Launch of the competitive smartphone• Launch of the competitive smartphones• Launch of the competitive smartphones• Achieving low cost operation adapted to the global market	Market trend	NEC business situation		Current challenges
<ul> <li>Saturated market growth of domestic mobile phone and PC</li> <li>Price decline of Mobile and PC</li> <li>Increase of the development cost</li> <li>Domestic PC share No.1</li> <li>Collaboration with Lenovo on PC business</li> <li>Use of ODM/EMS</li> <li>Creation of the tablet device market</li> <li>Rise of the business model with service</li> <li>Rise of the business model with service</li> <li>Detrife of the domestic mobile phone business</li> <li>Increase of the development cost</li> <li>Domestic PC share No.1</li> <li>Collaboration with Lenovo on PC business</li> <li>Launch of the competitive smartphones</li> <li>Release of tablet devices</li> <li>Start the business discussion for tablet</li> <li>Achieving low cost operation adapted to the global market</li> </ul>	Mobile Phone/PC	Existing business		
<ul> <li>Market shift to smartphone</li> <li>Use of ODM/EMS</li> <li>Creation of the tablet device market</li> <li>Rise of the business model with service</li> <li>Start the business discussion for tablet</li> <li>Start the business discussion for tablet</li> </ul>	of domestic mobile phone and PC Price decline of Mobile	mobile phone business <ul> <li>Increase of the</li> </ul>		of scale by global
TabletLaunch of the competitive smartphones3. Achieving low cost• Creation of the tablet device market• Release of tablet devices• Release of tablet devices• Rise of the business model with service• Start the business discussion for tablet• Dusiness global market	<ul> <li>Market shift to smartphone</li> </ul>	et shift to tphone on PC business		value by the cloud device
<ul> <li>Creation of the tablet device market</li> <li>Rise of the business model with service</li> <li>Start the business discussion for tablet</li> <li>Start the business discussion for tablet</li> </ul>	Tablet			
	device market <ul> <li>Rise of the business</li> </ul>	<ul> <li>smartphones</li> <li>Release of tablet devices</li> <li>Start the business discussion for tablet</li> </ul>		operation adapted to the

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## **Mid-term Business Policy**

Three core strategies: expansion of global businesses, development of new businesses and improvement of business operations



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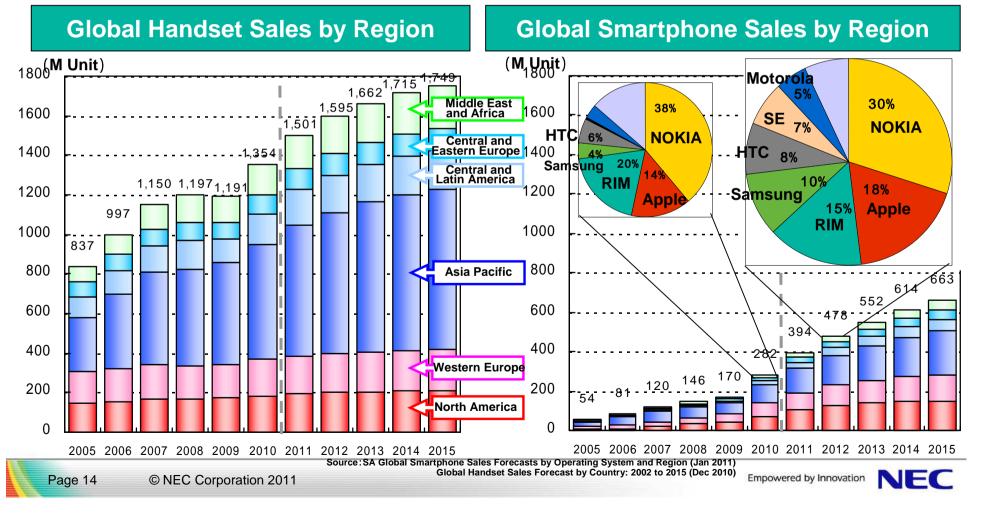


### **Global Mobile Market Data**

#### Total Handset Market: solid demand North America & Europe: flat, APAC: increasing

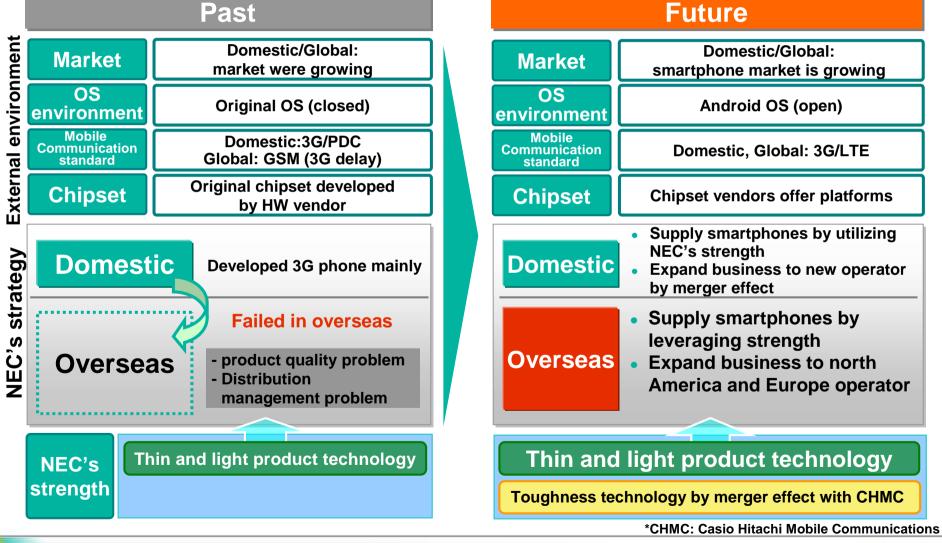
#### Smartphone market: strong demand

Top three vendors own 60% share in the market



# **Direction of NEC mobile phone business**

Penetration of Android OS is a big opportunity for business expansion, and NEC expands smartphone business to global by utilizing its strength

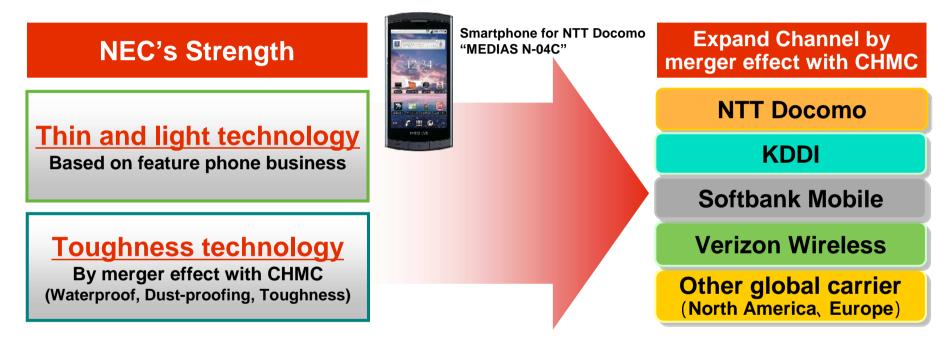


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# Expansion of smartphone business by taking advantage of NEC's strength and merger effect with CHMC

Expand global business leveraging NEC's own thin and light technology and toughness technology from CHMC



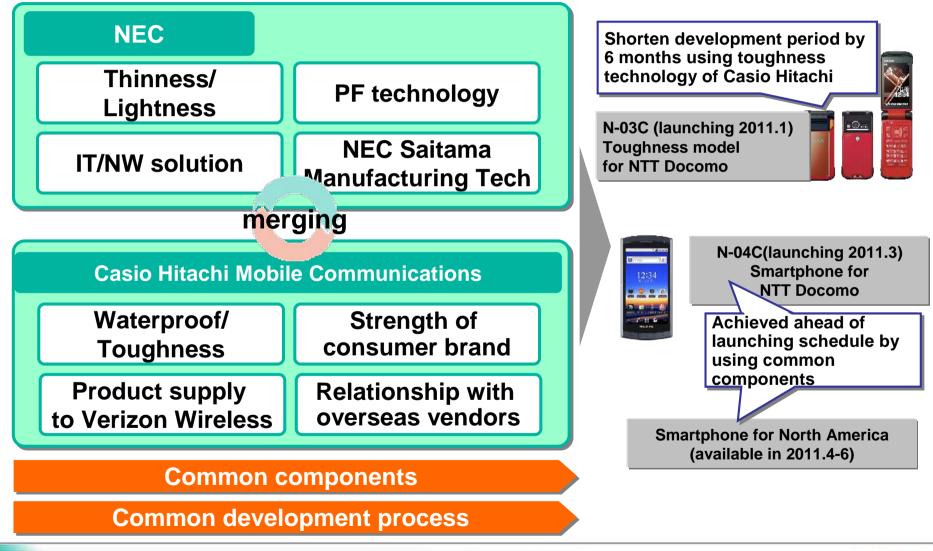
#### **Steps for global business expansion**

First step (-FY2012)	Enter global market with competitive differentiated products (slimness, toughness, and waterproofed)		
Second step (FY2012-)	Operate good business in the global market with volume		
CHMC: Casio Hitachi Mobile Communication			



#### Merger effect with Casio Hitachi Mobile Communications

#### Supply competitive products using strengths from merging companies

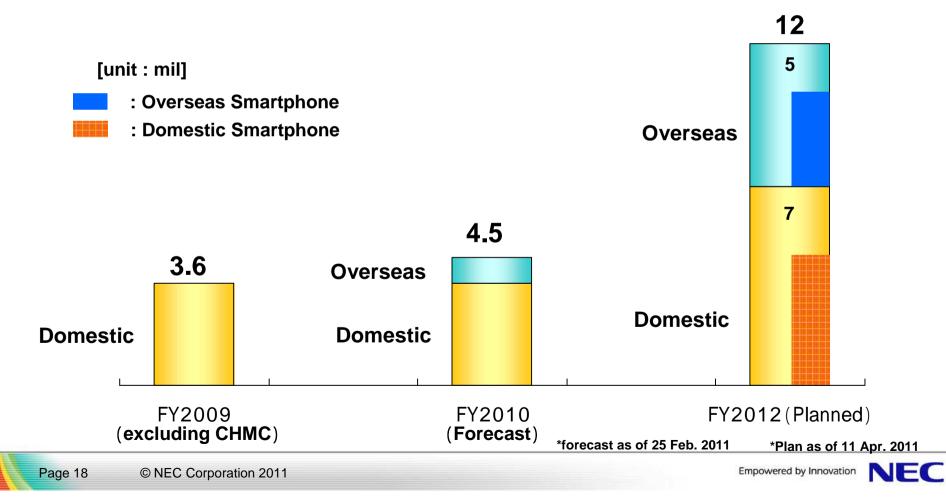




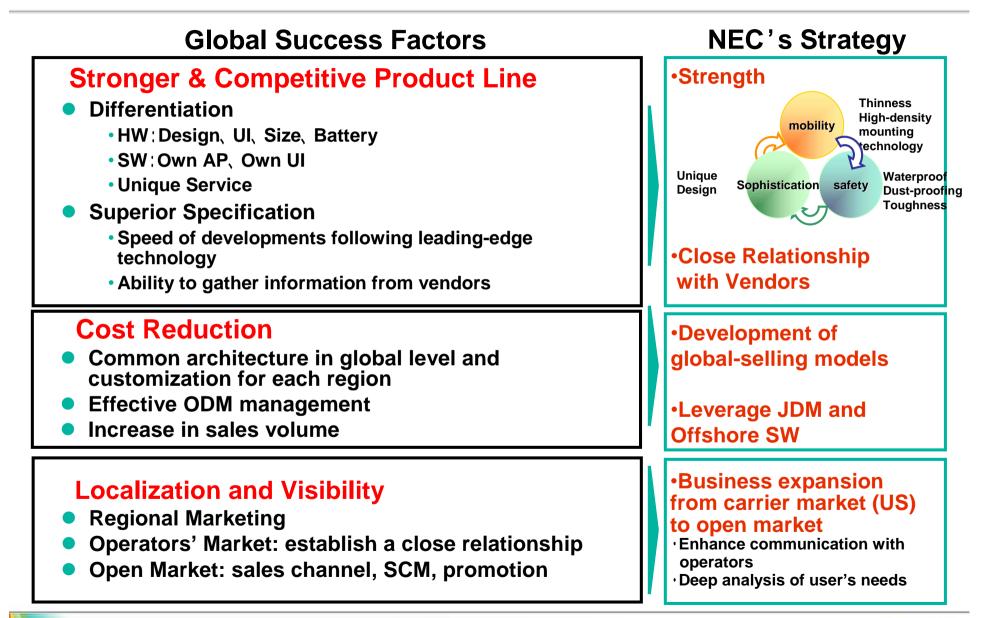
## **Mobile Phone Business – Sales Budget**

FY 2010: Decrease in shipment volume because of delay in release of smartphones to the market

FY 2012: Targeting total 12 million shipment volume by accelerating sales in the global market and shifting to smartphone business



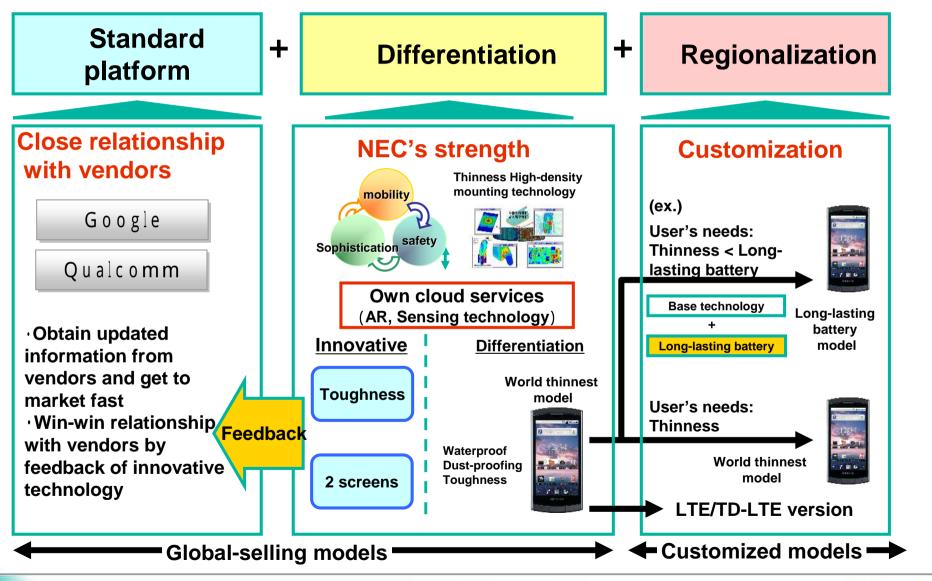
### **For Global Success**



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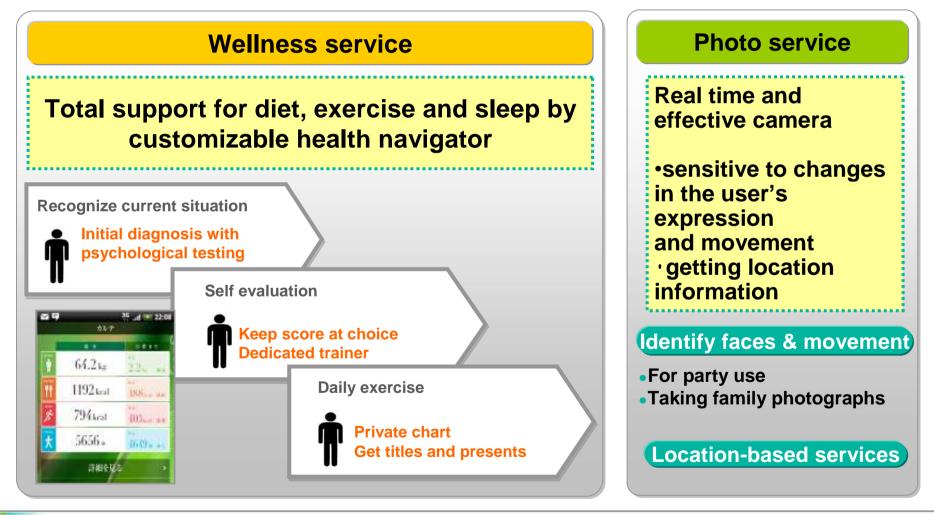
### For Stronger & Competitive Product Lines





## **Example of smartphone services**

Offer value-added products which provide enjoyable user experience through health and photo services





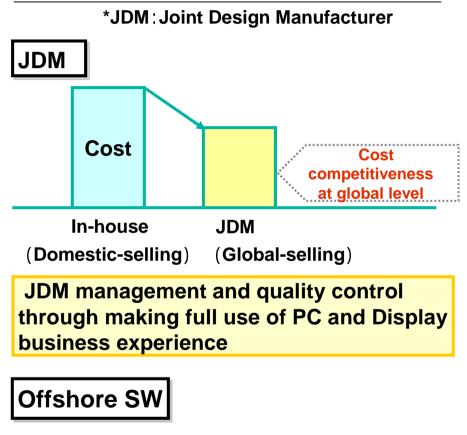
## **Cost reduction**

#### Customization of global models

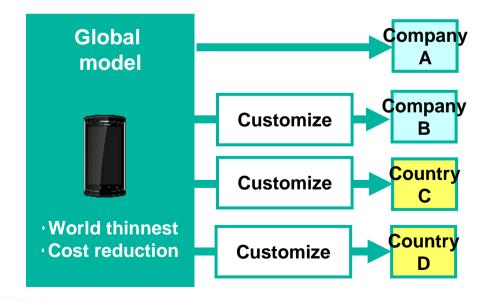
- Develop global models equipped with leading-edge technology and differentiated features
- Customize global models suitable to regional needs

cost reduction by increasing in sales volume per product





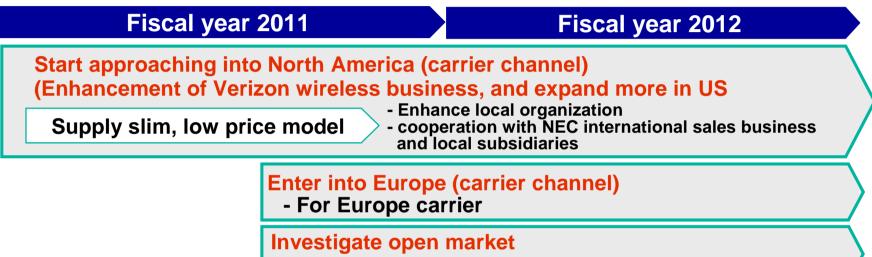
for noncompetitive technology





# Localization

Establish brand by starting with the carrier market, and target to the open market in order



- Partnership with local distributors

#### Enhance ecosystem

- **Communication with operators** 
  - Cooperation with international sales business, increase local staff, approach by collaboration with network vendors
- Vendor relation
  - Station window for technology and local marketing in North America
- Local marketing (Deep analysis of users' needs)
  - Assign personnel for local marketing, hold global marketing conference



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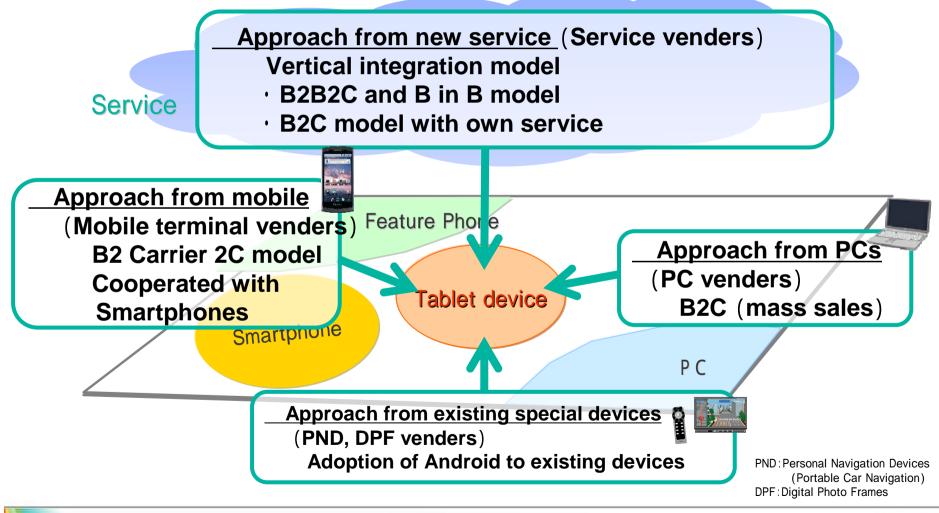
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# Approach patterns to the tablet device market

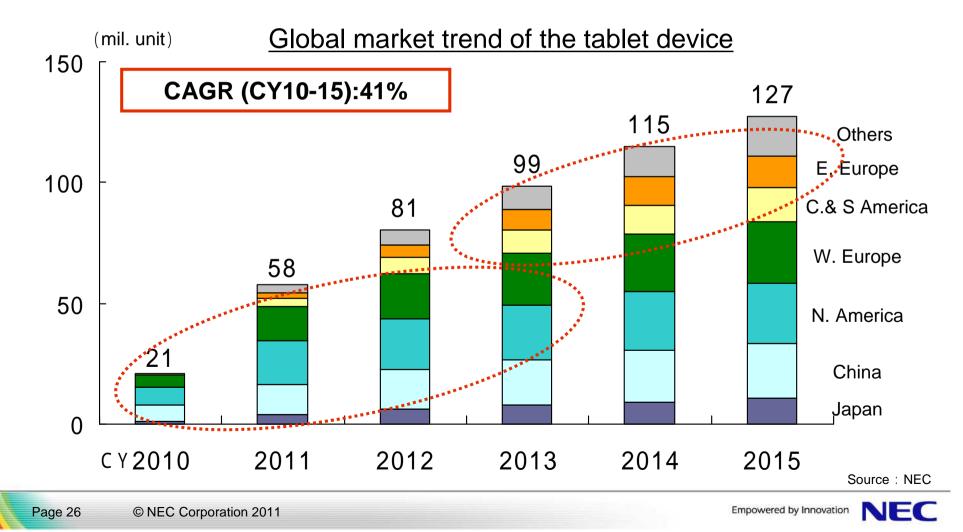
There are four patterns to approach the tablet device market. Each approach pattern characterizes business models and device features.





#### Market trend of the tablet device

Launched in North America, West Europe and China, and expected to expand to Central and South America and East Europe after 2013
 Estimated production of 81 mil. Units in 2012 and 130 mil. Units in 2015



#### Entering the tablet device business with NEC strength

#### Approach with the vertical integration

- Approach to customers by One NEC with NEC's strength of IT/NW technology, SI asset of IT service business and customized tablet devices with rich user experience
- Sales asset of 150 thousand NEC customers and 360 NEC sales partners

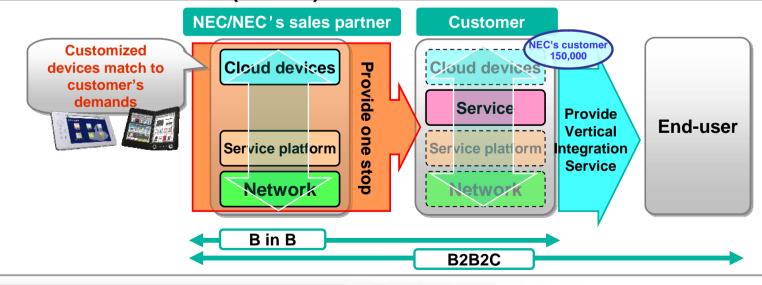
Stronger & Competitive hardware and differentiated technology

Leveraging thin and light technology of the smartphone

Service link between tablet device and smartphone

Rich user interface and NEC Biglobe service, etc.

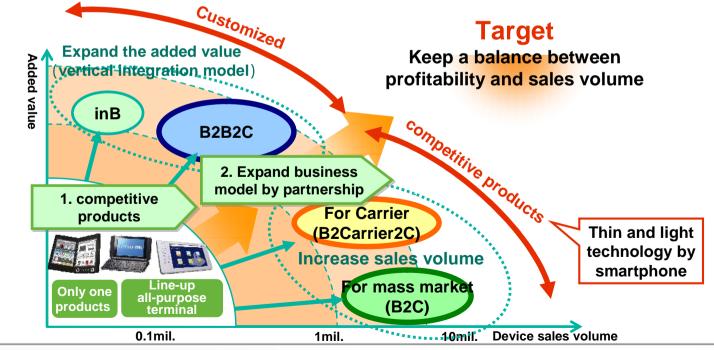
Support to customer's business use (in B) and their new consumer service (B2B2C) with customer's service





# **Tablet device Business policy**

- Strengthen competitive product line-ups
  - Rich product line-up to meet various markets, business models and applications
- Establish business foundation to approach all business models
  - Differentiation by vertical integration model focusing on B2B2C and B in B model, in collaboration with NEC Sales/IT service business
  - Expansion of the "place" and "Quantity" by B2 Carrier 2C, B2C model
- Launch business in both domestic and global market by 2012, and expand mainly through global business from 2013





#### Tablet device business - Strengthen competitive products -

#### Support various needs by enhancing the NEC's unique "Only One" products and all-purpose products

Basic strategy	Strategic plan		
O n l y O n e	7 inch 2 display	Precede in B2B2C market by original solution	
Strengthen NEC's unique		<ul> <li>utilizing the unique dual display devices</li> <li>Expand in B2 Carrier 2C, B2C and in global market with the specialized applications and services for the dual display devices</li> </ul>	
products	7 inch keyboard	<ul> <li>Introduce Only One products in B2C market featuring keyboard for an easy input</li> <li>Expand B in B market by strengthening the security functions</li> </ul>	
All-purpose Widen line- ups for various market	7 to 10 inch 1 display 7 inch 1 display (For 3 G/L T E)	<ul> <li>Line-up of 7 to 10 inch devices as an all- purpose tablet for the following market</li> <li>Customized device for enterprise (B2B2C, in B)</li> <li>For carrier and B2C</li> <li>For low price devices with limited purposes</li> </ul>	

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#### **Tablet device business**

- Expansion of the domestic business with NEC's assets -
  - Win the market for vertical integration business with new devices and services by One NEC
- Expand sales by introducing products to B2 carrier 2C and B2C, and offer these products to other business models

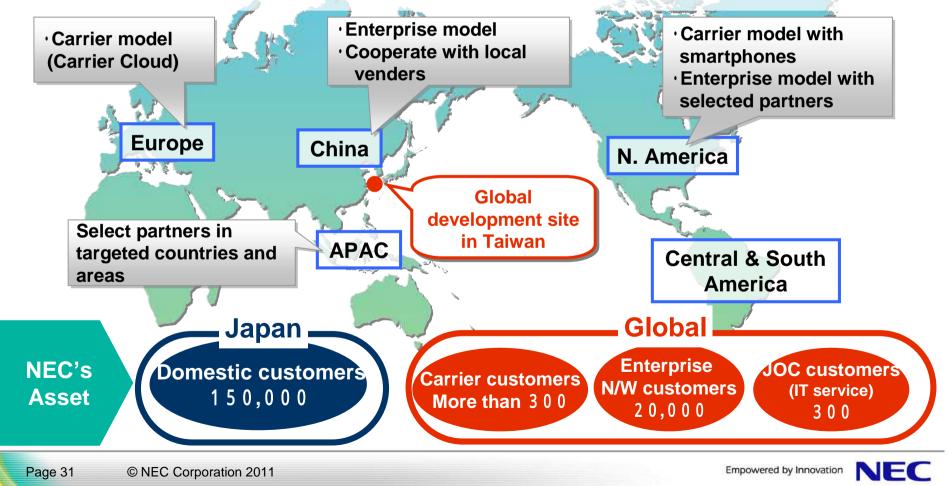
Business model	Business Strategy	NEC's assets
B2B2C	<ul> <li>Differentiate by the vertical integration model of "new device + new service" cooperated with service platform</li> <li>Enter the market from trial phase and expand business through commercial service and wide applications</li> </ul>	<ul> <li>Various know-how of IT service and 150 thousand customers</li> <li>ITS related assets</li> </ul>
In B	<ul> <li>Vertical integration model with NEC's enterprise solutions</li> <li>Acquire new customers with a new set of functions</li> </ul>	Enterprise N/W know-how in IT service and PF business
B2 Carrier 2C	<ul> <li>Launch products complied with the carrier requirement</li> <li>Expand to multiple carriers by preparing common communication modules</li> </ul>	Domestic and overseas customer assets in carrier network business
B2C	<sup>,</sup> Use channels for mass sales in NEC Personal Products	Mass sales know-how and distribution channels in NEC Personal Products



#### **Tablet device business**

- Global business expansion with partners -

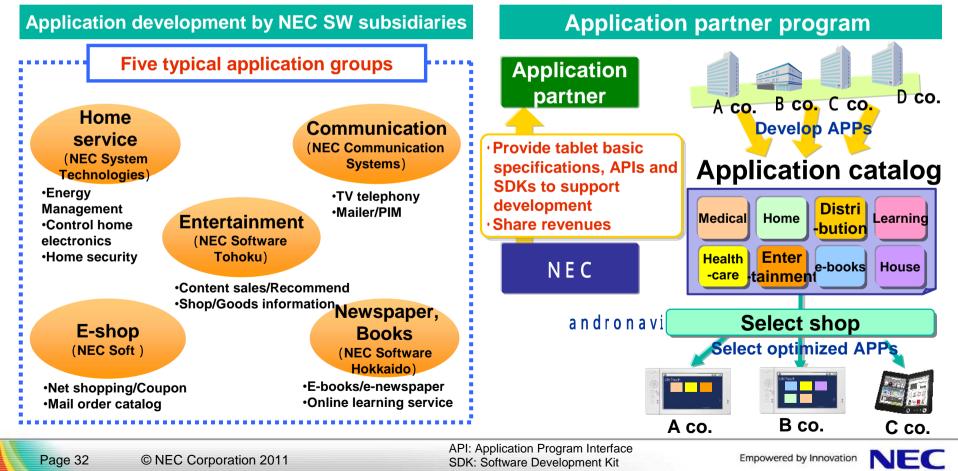
- Establish business foundation by 2012, corresponding to wide spread and extensive growth in the W/W market from 2013
  - Approach to NEC's wide range of customers
  - Collaborate with in-house overseas businesses
  - Select suitable business models with partners in each area



### Service, Application and eco-system

Reinforce software line-ups for services and develop strong components

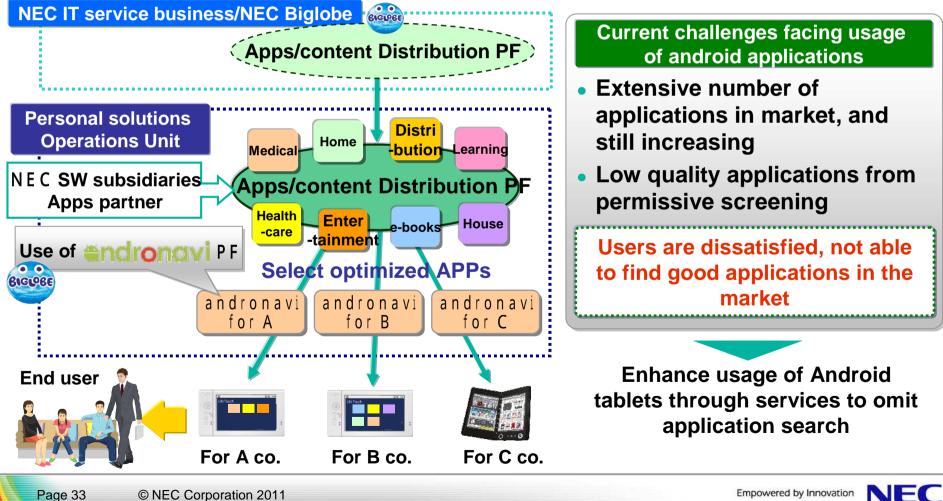
- Develop applications with NEC software development subsidiaries
- Gain good partners by providing development environment (Application partner program)
- Collaborate with NEC Biglobe "Andronavi"



# **Examples of service for Tablet devices**

Application distribution services to enterprises, collaborating with IT service/NEC Biglobe distribution platforms and "andronavi" services

EX.) Cooperation between tablet devices and APPs distribution platform

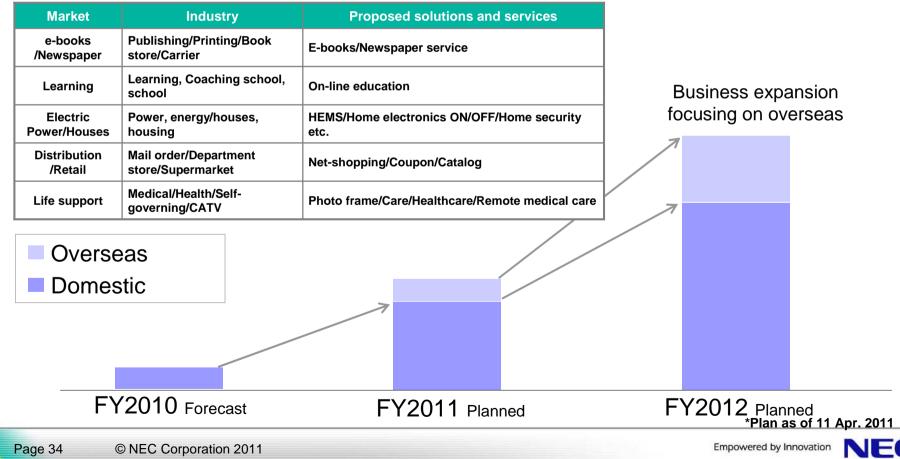


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## Tablet device business shipping plan

Over 1 million units cumulative by FY2012 Business expansion focusing on overseas from FY2013 Expect more sales with strong market growth

Business status : Approximately 200 cases focusing on five areas



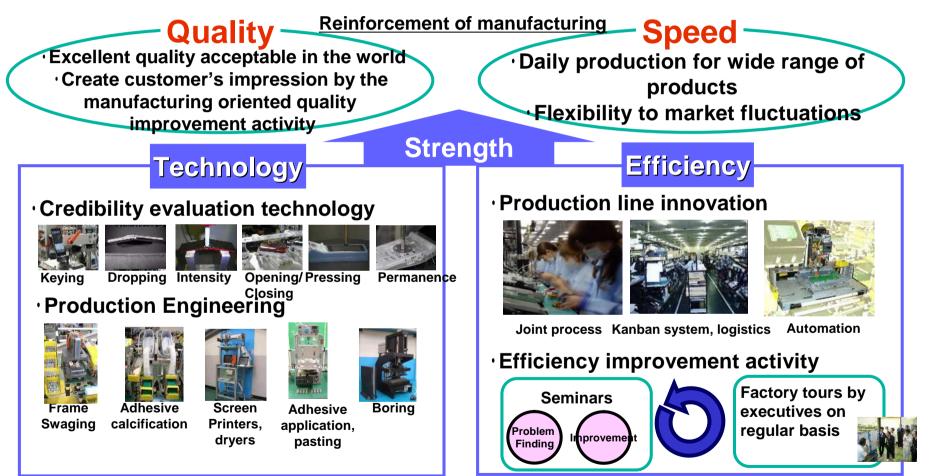
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# NEC's effort to production innovation and strength

Putting NEC group's production innovation activities into practice at NEC Saitama and NEC AccessTechnica



Leverage NEC's Manufacturing Technology for expansion to JDM



#### Success case by use of JDM/EMS Global Organization in NEC Display Solutions

- Complete out-out system as Fabless, and supply chain management and quality as own plant
- Connect global sales subsidiaries in real time, operate fast local management.



#### Sharing know-how by making use of JDM/EMS

\*NECDS : NEC Display Solutions / NVTS: NEC Viewtechnology Trading Shenzhen

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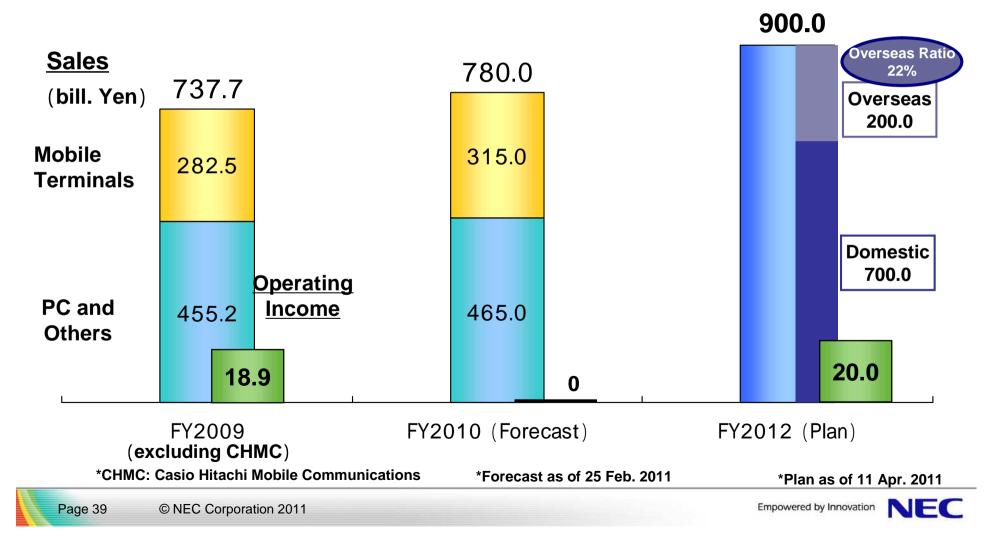
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# **Toward achieving V2012**

Achieve V2012 by three core strategies of <u>Expansion of the global business</u>, <u>Development of the new business</u> and <u>Improvement of business operations</u> FY2012 targets are Sales: 900 billion Yen, Overseas ratio: 22%, OP margin: 2%

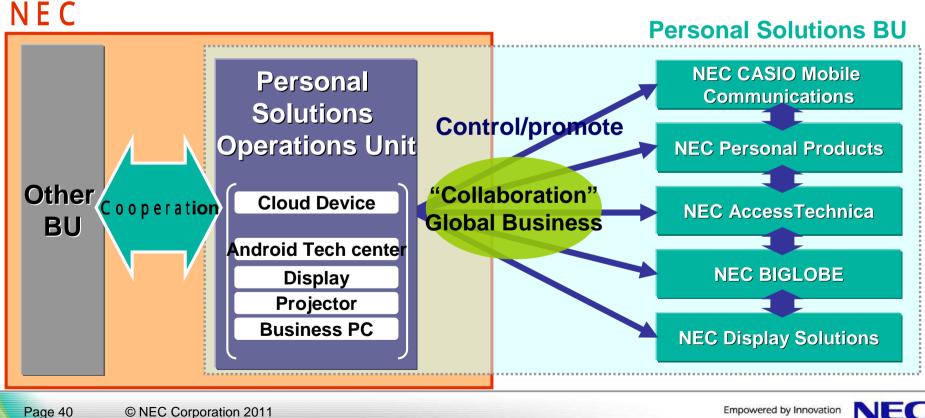


#### **Establishment of Personal Solutions Operations Unit**

NEC's Personal Solutions Operations Unit established in April 1, 2011, as a control tower for collaboration between other business units (BU) and global business promotion

- Product planning, development and sale for cloud devices
- Promote collaboration in BU (cooperation with other BU, common technology)
- Enhance global business in BU

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# **Business Efforts to Android in NEC**

Development organization for Android established in 2009

Centralization of related information within NEC

Strengthening cooperation with Google through single window

Establishment of "Android Technical Center" in Personal Solutions BU in Oct. 2009

Provide both Android and Windows in response to customers' needs

- Android : Provide to customers with less need to high security levels and strong need to easy cloud devices with high usability and flexibility \*Security pack to be offered soon
- Windows : Provide to customers with strong need to high security levels and connection to the existing mission critical systems

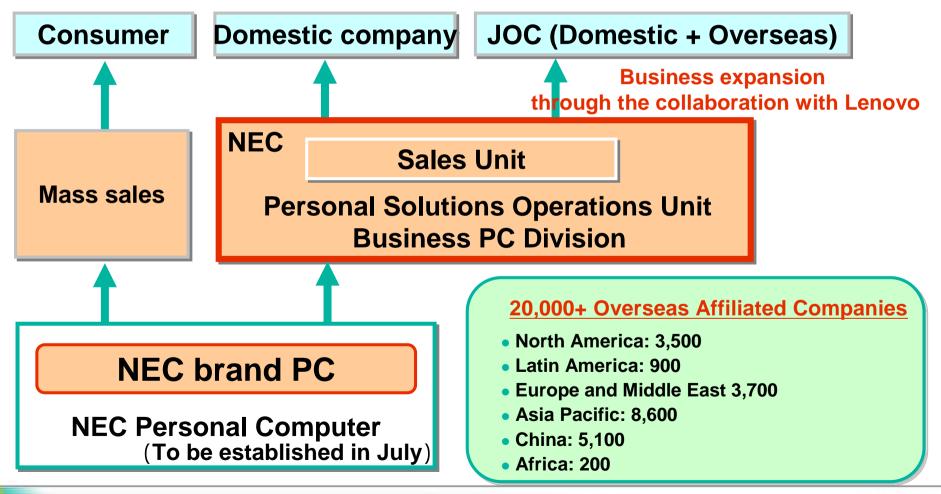
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# **Collaboration with Lenovo Update**

Investigation of the expansion for the global business of Business PC

 Business scheme to provide JOC via Personal Solutions Operations Unit for global expansion is being investigated.





#### **Products**



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