

NEW

Making an office "WORK"

# NEC Unified Communications Centrex

## Highlights

- Carrier-hosted Unified-Communication Centrex Solution
- Comprehensive end-to-end unified communication service portfolio.
- Seamless 3<sup>rd</sup> Party service integrations.
- Multi-tenant function for increased ARPU

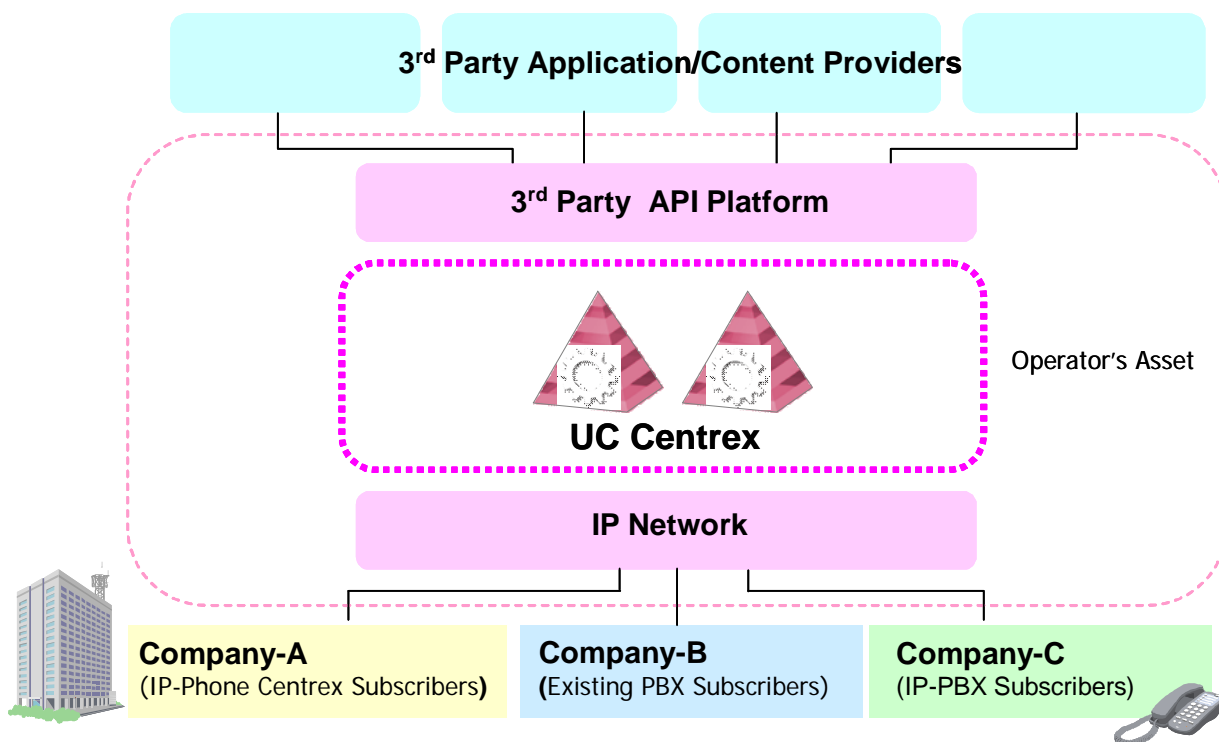
## Overview

As the speed of the business world and the means for communicating increase, information overload and communication blockages commonly drag on productivity. The challenge for businesses today is how to revolutionize their communication in order to gain a competitive edge.

The NEC UC Centrex is a unified enterprise communication solution that draws together the many communication options available in the modern workplace into a single integrated solution. Voice and Video solutions are combined with services such as real-time document sharing, chat and group calling in a web-browser format. Furthermore, the UC Centrex has an open API suite and multi-tenant capabilities so that operators have as many business options as end-users have calling options.



## System Architecture



## Features

### ■ Service Features

- Call Number Display
- Incoming Communication Barring
- Malicious Communication Identification
- Find me/Follow me
- Call Forwarding
- Communication HOLD
- Call Recording
- Call Park
- Call Restriction Services Outgoing Calls
- Call Pickup
- Call Waiting
- Call Hunting
- Music on Hold
- Do not Disturb
- Scheduler Service
- Conference Call (Voice/Video)

### ■ Application-Driven Service Extension

- Voice Drop
- Outbound Dialer
- Click to Dial
- Two Factor Authentication
- Incident Management
- Dynamic Conferencing
- Business Continuity
- Voice Recording
- Instant Messaging

### ■ Management Service

- Multi-tenant function to expand business offers
- User-friendly Graphical User Interface (GUI) for operation and maintenance.
- Provides SQL and batch methods for subscriber provisioning
- Enables logging to track alarms and events which assist problem resolution.

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